

Join WellCare in Serving North Carolina Medicaid Members

Dear Provider:

WellCare of North Carolina, Inc., is excited to announce that we were selected by the North Carolina Department of Health and Human Services (DHHS) to administer the state's Medicaid Managed Care Program. This new program seeks to use Medicaid managed care in a way that advances high-value care, improves population health, engages and supports providers, and establishes a sustainable program with predictable costs. The goal is to improve the health of North Carolinians by building an innovative system of care that focuses on both medical and non-medical drivers of health. We are pleased to invite you to join our network.

WellCare Health Plans, Inc., is a company with more than 30 years of experience operating government-sponsored health plans. The company serves approximately 5.5 million Medicare and Medicaid members nationwide, including approximately 3.9 million Medicaid members across 11 states.

Benefits for participating providers will include:

- Competitive, prompt and accurate claims payment
- Online eligibility verification and web-based tools
- Electronic claims processing, including electronic funds transfer
- PCP management of care to ensure continuity of care and quality of life
- Focus on education, prevention and overall wellness of members
- Attention to detail and commitment to customer service

Thank you in advance for your consideration in joining our provider network. Joining is easy – instructions on how to join are on the following page. For help completing the paperwork, or if you have any questions, please call WellCare Network Development at **1-855-599-3814**.

Quality care is a team effort. We look forward to a mutually beneficial affiliation that ultimately improves the health of North Carolinians.

Sincerely,

WellCare of North Carolina, Inc.

**Quality care is a team effort.
Thank you for playing a starring role!**

