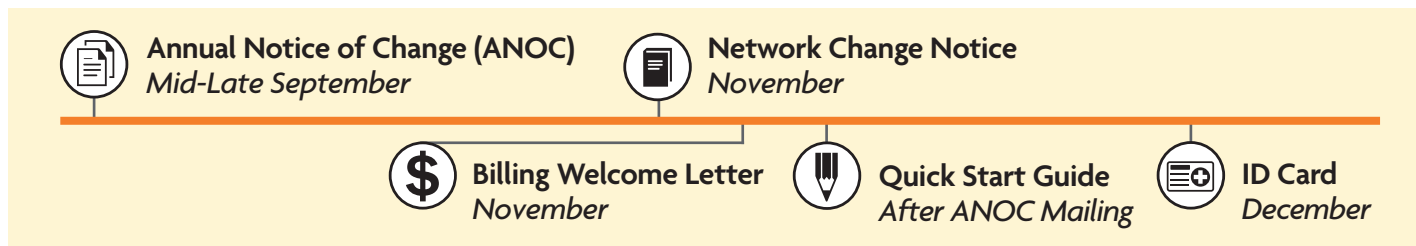







Dear Member,

We are happy to welcome you to WellCare. As a new and valued member, you will continue to receive communications from WellCare to help you transition into 2020.

The 2020 Annual Election Period (AEP) will begin soon (Oct. 15–Dec. 7). This is an important time of year when Medicare beneficiaries receive materials from their health plans. **Please know that you do not need to take any action during AEP; you're already an enrolled member.**



To keep you informed, here is a brief overview of what you can expect and when:

 <p>Annual Notice of Change (ANOC) – This packet explains how your benefits will change from this year to next year. You can expect this in mid to late September. If you would like printed copies of the formulary (covered-drug list) or pharmacy directory, the ANOC provides details on how to order them.</p>	 <p>Quick Start Guide – This will provide helpful tips on how to get started with WellCare in an easy-to-navigate booklet. You'll learn how to sign up for the online Member Portal and set up communication and billing preferences. You will get your Quick Start Guide before the end of the year.</p>
 <p>Network Change Notice – If there are changes to our pharmacy network that may impact you, we'll send a letter in November outlining what you can expect for the next coverage year.</p>	 <p>ID Card – Think of your ID card as the key to your prescription drug plan benefits. You should receive your ID card by the end of December. You can also find your ID card on our secure member portal at www.wellcarepdp.com/login/member.</p>
 <p>Billing Welcome Letter – This November mailing will summarize what you need to know to make premium payments (if applicable) in 2020.</p>	

If you have any questions about your transition to WellCare, you can visit our website to find helpful information. Go to www.wellcare.com, select your state, then follow the link to the PDP transition page.

We are excited to have you as a member and look forward to providing you with prescription drug coverage. If you have questions regarding your 2019 plan, please continue to use the number on the back of your current ID card. If you have questions regarding 2020 benefits, please know we will be sending details in the coming months.

We wish you good health,

WellCare Health Plans

WellCare Health Plans, Inc., (PDP) is a Medicare-approved Part D sponsor. Enrollment in our plans depends on contract renewal. Please contact your plan for details.

WellCare Health Plans, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call **1-877-374-4056** (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-374-4056** (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-877-374-4056** (TTY: 711)。

