At WellCare, we value everything you do to deliver quality care for our members – your patients – and to make sure they have a positive healthcare experience. That’s why we’ve created this easy-to-use, informative HEDIS® At-A-Glance Guide. It gives you the tools you need to meet, document and code HEDIS measures. Together, we can provide the care and services our members need to stay healthy and improve quality scores and Star Ratings. This benefits our providers, WellCare and ultimately our members. Please contact your WellCare representative if you need more information or have any questions.

Quality care is a team effort. Thank you for playing a starring role!

*Measurement year 2019

<table>
<thead>
<tr>
<th>HEDIS Measure</th>
<th>HEDIS Tips</th>
<th>Sample Codes Used</th>
</tr>
</thead>
</table>
| Follow-Up Care for Children Prescribed ADHD Medication (ADD) | • When prescribing a new medication, be sure to schedule a follow up visit within 30 days to assess how the medication is working and to address side effect issues.  
  – Schedule this visit while your member is still in the office.  
  – Schedule 2 more visits in the 9 months after the 30-day Initiation Phase to continue to monitor your member’s progress.  
  • If your member cancels an appointment be sure to reschedule right away. | CPT Codes: 96150-96154, 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510  
  Telephone Visits: 98966-98968, 99441-99443  
  CPT Telehealth Modifiers: 95, GT  
  Telehealth POS: 02  
  Initiator Phase:  
  CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876  
  WITH POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 71, 72  
  C & M Phase:  
  CPT Codes: 99221-99223, 99231-99233, 99238, 99239, 99251-99255, 99291  
  WITH POS: 52, 53 | |
<table>
<thead>
<tr>
<th><strong>HEDIS Measure</strong></th>
<th><strong>HEDIS Tips</strong></th>
<th><strong>Sample Codes Used</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Follow-Up After Emergency Department Visit for Mental Illness (FUM)</strong></td>
<td>Schedule the 7-day follow up visit within 5 days to allow flexibility in rescheduling. Involve the member’s caregiver regarding the follow up plan after ED visit, if possible. If the member’s appointment does not occur within the first 7 days post-ED visit, please schedule the appointment to occur within 30 days post-ED visit.</td>
<td>ICD-10-Dx: Use the appropriate code family: F, T CPT Codes: 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510 Telehealth POS: 02 HCPCS: G0155, G0176, G0177, G0409, G0463, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010-H2020, M0064, T1015 FOLLOW-UP GROUP 1 WITH POS CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90870, 90875, 90876 POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 71, 72 FOLLOW-UP GROUP 2 WITH POS CPT Codes: 99221-99223, 99231-99233, 99238, 99239, 99251-99255; POS: 52, 53</td>
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<tr>
<td><strong>Follow-Up After Hospitalization for Mental Illness (FUH)</strong></td>
<td>Schedule the 7-day follow up visit within 5 days to allow flexibility in rescheduling. Involve the member’s caregiver regarding the follow up plan after IP discharge. If the member’s appointment does not occur within the first 7 days post-discharge, please schedule the appointment to occur within 30 days.</td>
<td>ICD-10-Dx: Use the appropriate code family: F, T CPT Codes: 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99495, 99496, 99510 Telehealth POS: 02 HCPCS: G0155, G0176, G0177, G0409, G0463, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010-H2020, M0064, T1015 CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90870, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239, 99251-99255 WITH POS: 03, 05, 07, 09, 11-20, 22, 24, 33, 49, 50, 52, 53, 71, 72</td>
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### HEDIS Measure

**Follow Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)**

Members who had an ED visit with a principal diagnosis of alcohol or other drug (AOD) abuse or dependence and who had a follow up visit for AOD to include: an outpatient follow-up visit, intensive outpatient or partial hospitalization encounter with any practitioner.

Two rates are reported:
- The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).
- The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).

**Ages:** 13 years and older  
**Performed:** Jan. 1–Dec. 1 of measurement year*

### HEDIS Tips

- Schedule the 7-day follow up visit within 5 days to allow flexibility in rescheduling. Involve the member’s caregiver regarding the follow up plan after ED visit, if possible.
- If the member’s appointment does not occur within the first 7 days post-ED visit, please schedule the appointment to occur within 30 days post-ED visit.

### Sample Codes Used

**ICD-10-Dx:** Use the appropriate code family: F  
**CPT Codes:** 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99384-99387, 99394-99397, 99401-99404, 99408, 99409, 99410, 99411, 99412, 99510  
**Telephone Visits:** 98966-98968, 99441-99443  
**Online Assessments:** 98969, 99444  
**TeleHealth POS:** 02  

### FIRST YEAR MEASURE

**Follow Up After High Intensity Care for Substance Use Disorder (FUI):**

The percentage of acute inpatient hospitalizations, residential treatment or detoxification visits for a diagnosis of substance use disorder among members 13 years of age and older that result in a follow up visit or service for substance use disorder. Two rates are reported:

1. The percentage of visits or discharges for which the member received follow up for substance use disorder within the 30 days after the visit or discharge.
2. The percentage of visits or discharges for which the member received follow up for substance use disorder within the 7 days after the visit or discharge.

**Ages:** 13 years and older  
**Performed:** Jan. 1–Dec. 1 of the measurement year.
<table>
<thead>
<tr>
<th>HEDIS Measure</th>
<th>HEDIS Tips</th>
<th>Sample Codes Used</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)</strong></td>
<td>-  <strong>Initiation of AOD Treatment</strong> - Members who initiate treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter or partial hospitalization, telehealth or medication treatment, within 14 days of the diagnosis.&lt;br&gt;-  <strong>Engagement of AOD Treatment</strong> - Members who initiated treatment and who had two or more additional AOD services, or medication treatment, within 34 days of the initiation visit.&lt;br&gt;&lt;br&gt;Ages: 13 years and older&lt;br&gt;Performed: Jan. 1–Nov. 13 of measurement year*</td>
<td>ICD-10-Dx: Use the appropriate code family: F&lt;br&gt;CPT Codes: 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99408, 99409, 99411, 99412, 99510&lt;br&gt;Telephone Visits: 98966-98968, 99441-99443&lt;br&gt;Online Assessment: 98969, 99444&lt;br&gt;Telehealth POS: 02&lt;br&gt;AOD Medication Treatment:&lt;br&gt;H0020, H0033, J0570-J0575, J2315, S0109, Q9991, Q9992&lt;br&gt;HPCSCs: G0155, G0176, G0177, G0396, G0397, G0409-G0411, G0443, G0463, H0001, H0002, H0004, H0005, H0007, H0015, H0016, H0022, H0031, H0034-H0037, H0039, H0040, H0047, H2000, H2001, H2010-H2020, H2035, H2036, M0064, S0201, S9480, S9484, S9485, T1006, T1012, T1015&lt;br&gt;Initiation Phase&lt;br&gt;CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876&lt;br&gt;WITH POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 57, 71, 72&lt;br&gt;Engagement Phase&lt;br&gt;CPT Codes: 99221-99223, 99231-99233, 99238, 99239, 99251-99255&lt;br&gt;WITH POS: 52, 53</td>
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| **Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults (DMS)** | Members with a diagnosis of major depression or dysthymia, who had an outpatient encounter with a PHQ-9 score present in their record in the same assessment period as the encounter. | **Major Depression and Dysthymia**  
ICD-10-Dx: F32.0-F32.5, F32.9, F33.0-F33.3, F33.40-F33.42, F33.9, F34.1  
**Interactive Outpatient Encounter**  
CPT Codes: 90791, 90792, 90832, 90834, 90837, 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510  

**Depression Remission or Response for Adolescents and Adults (DRR)**  
Members with a diagnosis of depression and an elevated PHQ-9 score who had a response or remission within 4-8 months of the elevated score.  
**Ages:** 12 years and older  
**Performed:** Jan. 1–Dec. 31 of measurement year* | When the PHQ-9 indicates an elevated score, it is important to document follow-up in which the rates reported include:  
• Follow-up PHQ-9 – follow up PHQ-9 score documented within 4-8 months after the initial elevated PHQ-9 score.  
• Depression Remission – those who achieved remission within 4-8 months after the initial elevated PHQ-9 score.  
• Depression Response – those who showed response within 4-8 months after initial elevated PHQ-9 score.  
The PHQ-9 assessment does not need to occur during a face-to-face encounter; it can be completed over the telephone or through a Web-based portal.  
**ICD-10-CM Diagnosis**  
Major Depression and Dysthymia: F32.0-F32.5, F32.9, F33.0-F33.3, F33.40-F33.42, F33.9, F34.1  
**CPT Code PHQ-9:** 96127 |

**Metabolic Monitoring For Children and Adolescents on Antipsychotics (APM)**  
Those members who had 2 or more antipsychotic prescriptions and had metabolic testing in the measurement year.  
**Ages:** 1–17 years  
**Performed:** Jan. 1–Dec. 31 of measurement year* | Member must have the following:  
• A blood glucose test or HbA1c  
• A LDL-C or cholesterol test  
To increase compliance, consider using standing orders to get labs done.  
For a complete list of medications and NDC codes, please visit www.ncqa.org.  
**CPT Codes:**  
Glucose Tests: 80047, 80048, 80050, 80053, 80069, 82947, 82950, 82951  
HbA1c Tests: 83036, 83037, CPT II: 3044F-3046F  
LDL-C Tests: 80061, 83700, 83701, 83704, 83721  
CPT II: 3048F-3050F  
Cholesterol Tests Other Than LDL: 82465, 83718, 84478 |
<table>
<thead>
<tr>
<th>HEDIS Measure</th>
<th>HEDIS Tips</th>
<th>Sample Codes Used</th>
</tr>
</thead>
</table>
| **Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP)** Members who had a new prescription for an antipsychotic medication and had documentation of psychosocial care as first-line treatment. **Ages:** 1–17 years  
*Performed: Jan. 1–Dec. 1 of measurement year* | Member must have documentation of psychosocial care as first-line treatment (prior to initiation of medication therapy). For a complete list of medications and NDC codes, please visit [www.ncqa.org](http://www.ncqa.org). | **ICD-10-Dx:** Use the appropriate code family: F  
**Psychosocial Care:** 90832-90834, 90836-90840, 90845-90847, 90849, 90853, 90875, 90876, 90880  