

2020 HEDIS® AT-A-GLANCE:

KEY BEHAVIORAL MEASURES

(17 Years and Younger)

At WellCare, we value everything you do to deliver quality care for our members – your patients – and to make sure they have a positive healthcare experience. That’s why we’ve created this easy-to-use, informative HEDIS® At-A-Glance Guide. It gives you the tools you need to meet, document and code HEDIS measures. Together, we can provide the care and services our members need to stay healthy and improve quality scores and Star Ratings. This benefits our providers, WellCare and ultimately our members. Please contact your WellCare representative if you need more information or have any questions.

Quality care is a team effort. Thank you for playing a starring role!

*Measurement year 2019

HEDIS Measure	HEDIS Tips	Sample Codes Used
<p>Follow-Up Care for Children Prescribed ADHD Medication (ADD)</p> <ul style="list-style-type: none"> Initiation Phase: Children with a new prescription for an ADHD medication who had 1 follow up visit with a practitioner with prescribing authority during the 30-day Initiation Phase. Continuation and Maintenance (C&M) Phase: Children who remain on the medication for at least 210 days and have at least 2 follow-up visits within 270 days after the end of the Initiation Phase. <p>Ages: 6–12 years</p> <p>Performed: March 1 of the year prior to the measurement year and ending the last calendar day of February of the measurement year*</p>	<ul style="list-style-type: none"> When prescribing a new medication, be sure to schedule a follow up visit within 30 days to assess how the medication is working and to address side effect issues. <ul style="list-style-type: none"> – Schedule this visit while your member is still in the office. Schedule 2 more visits in the 9 months after the 30-day Initiation Phase to continue to monitor your member’s progress. If your member cancels an appointment be sure to reschedule right away. 	<p>CPT Codes: 96150-96154, 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510</p> <p>Telephone Visits: 98966-98968, 99441-99443</p> <p>CPT Telehealth Modifiers: 95, GT</p> <p>Telehealth POS: 02</p> <p>HCPCS: G0155, G0176, G0177, G0409-G0411, G0463, H0002, H0004, H0031, H0034-H0037, H0039, H0040, H2000, H2001, H2010-H2020, M0064, S0201, S9480, S9484, S9485, T1015</p> <p>Initiation Phase:</p> <p>CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876</p> <p>WITH POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 71, 72</p> <p>C & M Phase:</p> <p>CPT Codes: 99221-99223, 99231-99233, 99238, 99239, 99251-99255, 99291</p> <p>WITH POS: 52, 53</p>

This document is an informational resource designed to assist licensed healthcare practitioners in caring for their patients. Healthcare practitioners should use their professional judgment in using the information provided. HEDIS measures are not a substitute for the care provided by licensed healthcare practitioners and patients are urged to consult with their healthcare practitioner for appropriate treatment. HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA). www.wellcare.com/NorthCarolina



HEDIS Measure	HEDIS Tips	Sample Codes Used
<p>Follow-Up After Emergency Department Visit for Mental Illness (FUM)</p> <p>Members who had an ED visit with a principal diagnosis of mental illness or intentional self-harm, who had an outpatient follow up visit, intensive outpatient encounter or partial hospitalization with any practitioner within 30 days and 7 days after the ED visit.</p> <p>Two rates are reported:</p> <ul style="list-style-type: none"> • The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days). • The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days). <p>Ages: 6 years and older <i>Performed: Jan. 1–Dec. 1 of measurement year*</i></p>	<p>Schedule the 7-day follow up visit within 5 days to allow flexibility in rescheduling. Involve the member’s caregiver regarding the follow-up plan after ED visit, if possible.</p> <p>If the member’s appointment does not occur within the first 7 days post-ED visit, please schedule the appointment to occur within 30 days post-ED visit.</p>	<p>ICD-10-Dx: Use the appropriate code family: F, T</p> <p>CPT Codes: 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99510</p> <p>Telehealth POS: 02</p> <p>HCPCS: G0155, G0176, G0177, G0409, G0463, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010-H2020, M0064, T1015</p> <p>FOLLOW-UP GROUP 1 WITH POS</p> <p>CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90870, 90875, 90876</p> <p>POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 71, 72</p> <p>FOLLOW-UP GROUP 2 WITH POS</p> <p>CPT Codes: 99221-99223, 99231-99233, 99238, 99239, 99251-99255; POS: 52, 53</p>
<p>Follow-Up After Hospitalization for Mental Illness (FUH)</p> <p>Members who were discharged following hospitalization for treatment of selected mental illness or intentional self-harm diagnoses and who had a follow up visit with a mental health practitioner.</p> <p>Two rates reported:</p> <ul style="list-style-type: none"> • The percentage of discharges for which the member received follow-up within 7 days after discharge. • The percentage of discharges for which the member received follow-up within 30 days after discharge. <p>Ages: 6 years and older <i>Performed: Jan. 1–Dec. 1 of measurement year*</i></p>	<ul style="list-style-type: none"> • Schedule the 7-day follow up visit within 5 days to allow flexibility in rescheduling. Involve the member’s caregiver regarding the follow up plan after IP discharge. • If the member’s appointment does not occur within the first 7 days post-discharge, please schedule the appointment to occur within 30 days. 	<p>ICD-10-Dx: Use the appropriate code family: F, T</p> <p>CPT Codes: 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99495, 99496, 99510</p> <p>Telehealth POS: 02</p> <p>HCPCS: G0155, G0176, G0177, G0409, G0463, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010-H2020, M0064, T1015</p> <p>CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90870, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239, 99251-99255</p> <p>WITH POS: 03, 05, 07, 09, 11-20, 22, 24, 33, 49, 50, 52, 53, 71, 72</p>

HEDIS Measure	HEDIS Tips	Sample Codes Used
<p>Follow Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)</p> <p>Members who had an ED visit with a principal diagnosis of alcohol or other drug (AOD) abuse or dependence and who had a follow up visit for AOD to include: an outpatient follow-up visit, intensive outpatient or partial hospitalization encounter with any practitioner.</p> <p>Two rates are reported:</p> <ul style="list-style-type: none"> • The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days). • The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days). <p>Ages: 13 years and older Performed: Jan. 1–Dec. 1 of measurement year*</p>	<ul style="list-style-type: none"> • Schedule the 7-day follow up visit within 5 days to allow flexibility in rescheduling. Involve the member’s caregiver regarding the follow up plan after ED visit, if possible. • If the member’s appointment does not occur within the first 7 days post-ED visit, please schedule the appointment to occur within 30 days post-ED visit. 	<p>ICD-10-Dx: Use the appropriate code family: F</p> <p>CPT Codes: 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99384-99387, 99394-99397, 99401-99404, 99408, 99409, 99411, 99412, 99510</p> <p>Telephone Visits: 98966-98968, 99441-99443</p> <p>Online Assessments: 98969, 99444</p> <p>TeleHealth POS: 02</p> <p>HCPCS: G0155, G0176, G0177, G0396, G0397, G0409-G0411, G0443, G0463, H0001, H0002, H0004, H0005, H0007, H0015, H0016, H0022, H0031, H0034-H0037, H0039, H0040, H0047, H2000, H2001, H2010-H2020, H2035, H2036, M0064, S0201, S9480, S9484, S9485, T1006, T1012, T1015</p> <p>FOLLOW-UP GROUP 1 WITH POS</p> <p>CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876</p> <p>POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 57, 71, 72</p> <p>FOLLOW-UP GROUP 2 WITH POS</p> <p>CPT Codes: 99221-99223, 99231-99233, 99238, 99239, 99251-99255</p> <p>POS: 52, 53</p>
<p>FIRST YEAR MEASURE</p> <p>Follow Up After High Intensity Care for Substance Use Disorder (FUI):</p> <p>The percentage of acute inpatient hospitalizations, residential treatment or detoxification visits for a diagnosis of substance use disorder among members 13 years of age and older that result in a follow up visit or service for substance use disorder.</p> <p>Two rates are reported:</p> <ol style="list-style-type: none"> 1. The percentage of visits or discharges for which the member received follow up for substance use disorder within the 30 days after the visit or discharge. 2. The percentage of visits or discharges for which the member received follow up for substance use disorder within the 7 days after the visit or discharge. <p>Ages: 13 years and older Performed: Jan. 1–Dec. 1 of the measurement year*</p>	<p>Do NOT count follow up visits which occur on the same day as the discharge/visit.</p> <ul style="list-style-type: none"> • Schedule the 7-day follow up visit within 5 days to allow flexibility in rescheduling. Involve the member’s caregiver regarding the follow up after the visit or discharge. • If the member’s appointment does not occur within the first 7 days post-visit/ discharge, please schedule the appointment to occur within 30 days post-visit/discharge. 	<p>CPT: 90791, 90792, 90832-90840, 90845, 90847, 90849, 90853, 90875, 90876, 98960-98962, 99078, 99201-99205, 99211-99215, 99221-99223, 99231-99233, 99238, 99239, 99241-99245, 99251-99255, 99341-99345, 99347-99350, 99384-99387, 99394-99397, 99401-99404, 99408, 99409, 99411, 99412, 99510</p> <p>Online Assessments: 99869, 99444</p> <p>Telephone Visits: 98966-98968, 99441-99443</p> <p>HCPCS: G0155, G0176, G0177, G0396, G0397, G0409-G0411, G0443, G0463, H0001, H0002, H0004, H0005, H0007, H0015-H0019, H0022, H0031, H0034-H0040, H0047, H2000, H2001, H2010-H2020, H2035, H2036, J0572-J0575, M0064, S0201, S9480, S9484, S9485, T1006, T1015, T2048</p> <p>With POS: 02, 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 57, 71, 72</p>

HEDIS Measure	HEDIS Tips	Sample Codes Used
<p>Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)</p> <p>Adolescent and adult members with a new episode of a substance use disorder or dependence who received the following:</p> <ul style="list-style-type: none"> • Initiation of AOD Treatment - Members who initiate treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter or partial hospitalization, telehealth or medication treatment, within 14 days of the diagnosis. • Engagement of AOD Treatment - Members who initiated treatment and who had two or more additional AOD services, or medication treatment, within 34 days of the initiation visit. <p>Ages: 13 years and older Performed: Jan. 1–Nov. 13 of measurement year*</p>	<ul style="list-style-type: none"> • Schedule the 14-day follow up visit within 10 days to allow flexibility in rescheduling. Involve the member’s caregiver regarding the follow up plan, if possible. • At the end of the initial follow-up appointment, schedule 2 more follow-up appointments to occur within 34 days of the initial follow up appointment. • When treating a member for issues related to an alcohol or other drug dependence diagnosis, code for that diagnosis on every claim. 	<p>ICD-10-Dx: Use the appropriate code family: F</p> <p>CPT Codes: 98960-98962, 99078, 99201-99205, 99211-99215, 99217-99220, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99408, 99409, 99411, 99412, 99510</p> <p>Telephone Visits: 98966-98968, 99441-99443</p> <p>Online Assessment: 98969, 99444</p> <p>Telehealth POS: 02</p> <p>AOD Medication Treatment: H0020, H0033, J0570-J0575, J2315, S0109, Q9991, Q9992</p> <p>HCPCS: G0155, G0176, G0177, G0396, G0397, G0409-G0411, G0443, G0463, H0001, H0002, H0004, H0005, H0007, H0015, H0016, H0022, H0031, H0034-H0037, H0039, H0040, H0047, H2000, H2001, H2010-H2020, H2035, H2036, M0064, S0201, S9480, S9484, S9485, T1006, T1012, T1015</p> <p>Initiation Phase</p> <p>CPT Codes: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876</p> <p>WITH POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 57, 71, 72</p> <p>Engagement Phase</p> <p>CPT Codes: 99221-99223, 99231-99233, 99238, 99239, 99251-99255</p> <p>WITH POS: 52, 53</p>
<p>FIRST YEAR MEASURE</p> <p>Pharmacotherapy for Opioid Use Disorder (POD): The percentage of new opioid use disorder (OUD) pharmacotherapy events with OUD pharmacotherapy for 180 or more days among members age 16 and older with a diagnosis of OUD. Report two age stratifications and total rate.</p> <p>Ages: 16 years and older Performed: July 1 of the year prior to the measurement year and ends on June 30 of the measurement year*</p>	<p>Methadone is not included on the medication lists for this measure. Methadone for OUD administered or dispensed by federally certified opioid treatment programs (OTP) is billed on a medical claim. A pharmacy claim for methadone would be indicative of treatment for pain rather than OUD.</p>	<p>HCPCS: J0570-J0575, J2315, Q9</p>

HEDIS Measure	HEDIS Tips	Sample Codes Used
<p>Utilization of the PHQ-9 to Monitor Depression Symptoms for Adolescents and Adults (DMS)</p> <p>Members with a diagnosis of major depression or dysthymia, who had an outpatient encounter with a PHQ-9, score present in their record in the same assessment period as the encounter.</p> <p>Ages: 12 years and older</p> <p><i>Performed: Jan. 1–Dec. 31 of measurement year*</i></p>	<p>Standardized instruments are used to identify meaningful change in clinical outcomes over time. The PHQ-9, a nationally recognized and standardized assessment tool, is recommended.</p>	<p>Major Depression and Dysthymia ICD-10-Dx: F32.0–F32.5, F32.9, F33.0–F33.3, F33.40–F33.42, F33.9, F34.1</p> <p>Interactive Outpatient Encounter CPT Codes: 90791, 90792, 90832, 90834, 90837, 98960–98962, 99078, 99201–99205, 99211–99215, 99217–99220, 99241–99245, 99341–99345, 99347–99350, 99381–99387, 99391–99397, 99401–99404, 99411, 99412, 99510</p> <p>HCPCS: G0155, G0176, G0177, G0409–G0411, G0463, G0502, G0503, G0507, H0002, H0004, H0031, H0034–H0037, H0039, H0040, H2000, H2001, H2010–H2020, M0064, S0201, S9480, S9484, S9485, T1015</p>
<p>Depression Remission or Response for Adolescents and Adults (DRR)</p> <p>Members with a diagnosis of depression and an elevated PHQ-9 score who had a response or remission within 4-8 months of the elevated score.</p> <p>Ages: 12 years and older as of April 1 of the prior measurement period</p> <p><i>Performed: Jan. 1–Dec. 31 of measurement year*</i></p>	<p>When the PHQ-9 indicates an elevated score, it is important to document follow-up in which the rates reported include:</p> <ul style="list-style-type: none"> • Follow-up PHQ-9 – follow up PHQ-9 score documented within 4-8 months after the initial elevated PHQ-9 score. • Depression Remission – those who achieved remission within 4-8 months after the initial elevated PHQ-9 score. • Depression Response – those who showed response within 4-8 months after initial elevated PHQ-9 score. <p>The PHQ-9 assessment does not need to occur during a face-to-face encounter; it can be completed over the telephone or through a Web-based portal.</p>	<p>ICD-10-CM Diagnosis</p> <p>Major Depression and Dysthymia: F32.0–F32.5, F32.9, F33.0–F33.3, F33.40–F33.42, F33.9, F34.1</p> <p>CPT Code PHQ-9: 96127</p>
<p>Metabolic Monitoring For Children and Adolescents on Antipsychotics (APM)</p> <p>Those members who had 2 or more antipsychotic prescriptions and had metabolic testing in the measurement year.</p> <p>Ages: 1–17 years</p> <p><i>Performed: Jan. 1–Dec. 31 of measurement year*</i></p>	<p>Member must have the following:</p> <ul style="list-style-type: none"> • A blood glucose test or HbA1c • A LDL-C or cholesterol test <p>To increase compliance, consider using standing orders to get labs done.</p> <p>For a complete list of medications and NDC codes, please visit www.ncqa.org.</p>	<p>CPT Codes:</p> <p>Glucose Tests: 80047, 80048, 80050, 80053, 80069, 82947, 82950, 82951</p> <p>HbA1c Tests: 83036, 83037,</p> <p>CPT II: 3044F–3046F</p> <p>NEW: ≥7%–<8%: 3051F, ≥8%–≤9%: 3052F</p> <p>LDL-C Tests: 80061, 83700, 83701, 83704, 83721</p> <p>CPT II: 3048F–3050F</p> <p>Cholesterol Tests Other Than LDL: 82465, 83718, 84478 NEW: 83722</p>

HEDIS Measure	HEDIS Tips	Sample Codes Used
<p>Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP)</p> <p>Members who had a new prescription for an antipsychotic medication and had documentation of psychosocial care as first-line treatment.</p> <p>Ages: 1–17 years</p> <p><i>Performed: Jan. 1–Dec. 1 of measurement year*</i></p>	<p>Member must have documentation of psychosocial care as first-line treatment (prior to initiation of medication therapy).</p> <p>For a complete list of medications and NDC codes, please visit www.ncqa.org.</p>	<p>ICD-10-Dx: Use the appropriate code family: F</p> <p>Psychosocial Care: 90832-90834, 90836-90840, 90845-90847, 90849, 90853, 90875, 90876, 90880</p> <p>HCPCS PsychosocialCare: G0176, G0177, G0409-G0411, H0004, H0035-H0040, H2000, H2001, H2011-H2014, H2017-H2020, S0201, S9480, S9484, S9485</p>

