



Advance Directives

Date:

An Advance Directive is a mandatory self-determination act which is required by the state of New Jersey. The member-physician relationship allows a direct opportunity to discuss this type of care. The network physician(s) are to document discussion (about advance directives) into their medical records whether or not the individual has executed an advance directive. This applies to members age 18 and older.

Advance directives are legal documents, such as a living will, durable power of attorney and healthcare proxy, which allow members to convey their decisions about end-of-life care ahead of time. Advance directives provide a method for members to communicate their wishes to family, friends and healthcare professionals.

Discussion questions that can be used annually: Please circle one (ONLY for members age 18 and older)

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|---|------------|-----------|------------|
| 1. Do you have an Advance Directive or living will? | YES | NO | N/A |
| 2. Would you like information about it? | YES | NO | N/A |

Cultural Barriers

The state of New Jersey mandates that WellCare network physician(s) assess and document if members have any barriers to healthcare. WellCare promotes access to care for members, including those with limited English proficiency and reading skills and with diverse cultural and ethnic backgrounds. In addition, WellCare promotes access to care for individuals with physical and mental disabilities. If language and/or cultural needs of the member are known to the network physician(s), the network physician(s) should assign the member to office staffers who are linguistically and culturally competent to communicate with the member or have the ability to interpret healthcare services during office visits.

It's imperative to document that there is **no barrier** if a barrier does not exist for the member.

Discussion questions that can be used annually:

1. Do you have any barriers to care? Please circle one

Language

Hearing/vision/speech/learning disabilities

Any cultural barrier

No barriers

2. Any religious/cultural customs that the doctor should know about? Please circle one

YES

NO

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