



## Notice of New Inbound Edits for Florida Staywell Medicaid Claims and Encounters

Providers of Staywell Florida Medicaid patients must be registered with the State Medicaid Program using their National Provider Identifier (NPI), Taxonomy Code and Billing address with the Agency for Healthcare Administration (AHCA). Since 2018, WellCare set the roster edits to warning to allow time for provider awareness and education. Atypical providers are not required to have an NPI and are not subject to NPI specific edits.

**On 09/26/2019**, WellCare will begin rejecting claim submissions when a unique and effective Medicaid ID for the Billing Provider and/or Rendering Provider cannot be found on the State Roster, which will align with current AHCA claims processing.

### Claim Reject Error Descriptions

ERROR_ID	ERROR_DESC
300	<p><b>Billing Provider NPI Not Found on the State Roster.</b> To avoid future rejections, please compare the NPIs, ZIP and Taxonomy codes submitted to the information registered with AHCA.</p> <p>Florida Medicaid AHCA Provider Master List Link: <a href="https://portal.flmmis.com/FLPublic/Provider_ProviderServices/Provider_ProviderSupport/Provider_ProviderSupport_ClaimNPI/tabId/133/Default.aspx">https://portal.flmmis.com/FLPublic/Provider_ProviderServices/Provider_ProviderSupport/Provider_ProviderSupport_ClaimNPI/tabId/133/Default.aspx</a></p>
307	<p>Rendering Provider NPI Not Found on the State Roster. To avoid future rejections please compare the NPIs, ZIP and Taxonomy codes submitted to the information registered with AHCA.</p> <p>Florida Medicaid AHCA Provider Master List Link: <a href="https://portal.flmmis.com/FLPublic/Provider_ProviderServices/Provider_ProviderSupport/Provider_ProviderSupport_ClaimNPI/tabId/133/Default.aspx">https://portal.flmmis.com/FLPublic/Provider_ProviderServices/Provider_ProviderSupport/Provider_ProviderSupport_ClaimNPI/tabId/133/Default.aspx</a></p>
315	<p><b>Attending Provider NPI Not Found on the State Roster.</b> To avoid future rejections please compare the NPIs, ZIP and Taxonomy codes submitted to the information registered with AHCA.</p> <p>Florida Medicaid AHCA Provider Master List Link: <a href="https://portal.flmmis.com/FLPublic/Provider_ProviderServices/Provider_ProviderSupport/Provider_ProviderSupport_ClaimNPI/tabId/133/Default.aspx">https://portal.flmmis.com/FLPublic/Provider_ProviderServices/Provider_ProviderSupport/Provider_ProviderSupport_ClaimNPI/tabId/133/Default.aspx</a></p>



**Claims to WellCare on or after Sept. 26, 2019, will reject if there is no match found in the AHCA Provider Master List.**

**To avoid claim delays or rejections providers should compare the identification values on the claim to the information registered with AHCA for accuracy such as:**

- Billing: NPI, Taxonomy, Billing Address (ZIP -5 or ZIP -9)
- Rendering: NPI, Taxonomy (if Rendering is different from Billing Provider)

**Below is the link to Florida Medicaid AHCA Provider Master List (State Roster):**

**<http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/Public%20Misc%20Files/prw19000.csv>**

**Both fully enrolled and mass registered providers may correct the data recorded on their given Medicaid record by downloading the NPI Registration Form and uploading the revision to AHCA. The form is located at:**

**[http://portal.flmmis.com/FLPublic/Provider\\_ProviderServices/Provider\\_Enrollmen/t/tabId/42/Default.aspx](http://portal.flmmis.com/FLPublic/Provider_ProviderServices/Provider_Enrollmen/t/tabId/42/Default.aspx)**

**Instructions for uploading the form can be found by visiting the link below:**

**[http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/PUBLIC%20MISC%20FILES/Provider%20File%20Maintenance\\_QRG.pdf](http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/PUBLIC%20MISC%20FILES/Provider%20File%20Maintenance_QRG.pdf)**

For assistance with NPI Registration form, please contact AHCA's fiscal agent at AHCA at 1-800-289-7799, Option 4.

If you have any further questions or concerns regarding this issue, please contact Provider Services at the number listed below:

**Staywell: 1-(866) 334-7927 (Monday – Friday, 8 a.m. to 7 p.m.)**

TTY users may call **711**.

Thank you for your cooperation on this matter. Quality care is a team effort, and we appreciate you playing a starring role!

Sincerely,  
Provider Operations Payment Integrity  
WellCare Health Plans

