



CMS Health Plan

The following details all expanded benefits available to Children's Medical Services (CMS) Health Plan members. For more information please contact CMS Health Plan at 1-866-799-5321 or visit www.wellcare.com/Florida.

The CMS Health Plan provides services in the following Regions 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, and 11.

CMS Health Plan Expanded Benefits

For more information on these benefits, contact the CMS Health Plan at 1-866-799-5321.

Service	Description (including limits)	Prior Authorization Required	Phone Number
General Expanded Benefits			
Cell phone coverage	One free cell phone with 350 monthly minutes and unlimited text messaging	No	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Circumcision (newborns only)	One per lifetime, if medically necessary	No	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
CVS Discount Program (20% discount off certain items)	One discount card per household	No	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Doula Services	Unlimited per pregnancy	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Home Delivered Meals	For home delivered meals (general): Up to 10 meals per request For home delivered meals - post-facility discharge (hospital or nursing facility): Up to 10 home delivered meals per request	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321



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<https://www.wellcare.com/Florida/Contact-Us>



	For home delivered meals - disaster preparedness/relief: one (1) emergency kit annually		
Housing Assistance (rent, utilities, and/or grocery assistance)	\$250 per plan year for housing related services; \$75 quarterly per household for healthy food items	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Meal Stipend (available for long distance medical appointment day-trips)	\$200 per day up to \$1,000 per year for trips greater than 100 miles from the enrollee's home	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Over-the-Counter Benefit	\$25/month per household to spend on an approved list of products	No	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Swimming Lessons (Drowning Prevention)	Up to \$150 per enrollee	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Transportation Services to Non-Medical Appointments/Activities	2 round trips per month	No	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Nursing Facility to Community Setting Transition Assistance	Up to \$2,500 lifetime maximum per member for transition from a Nursing Facility to a private home setting	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Individual Therapy Sessions for Caregivers	Unlimited	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Computerized Cognitive Behavioral Therapy (non-Medicaid Caregivers only)	Unlimited	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321





Caregiver Behavioral Health Services (non-Medicaid Caregivers only)	Provides individual and group counseling and therapy services for caregivers, who are not Medicaid recipients, to address caregiver burnout, emotional distress, and depression. Must be a caregiver of an active CMS Health Plan enrollee as documented in the patient's plan of care. Caregiver must have a demonstrated issue related to: caregiver burnout, or emotional burnout, or depression and service would improve caregiver's wellbeing and reduce possible disruption to the member's care. Unlimited.	Yes	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
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Covered Health Management Programs

CMS Health Plan offers programs to help members access care and learn how to manage health conditions, including case management. The following are health management programs available to members. For more information please contact CMS Health Plan at 866-799-5321 or visit www.wellcare.com/Florida.

Program Name	Description	Contact Information
Care and Disease Management	All CMS Health Plan members are part of the Care Management program. Members receive support from their dedicated Care Manager to identify service needs and coordinate appropriate care	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Nurse Advice Line	24-hour helpline to speak to a nurse	1-800-919-8807
Behavioral Help Crisis Line	24-hour helpline to help during a behavioral health crisis	1-888-491-5252





Community Connections Help Line	Help connecting with community resources	1-866-775-2192
Early Steps Liaison Program	Specialist help for families to make a smooth transition from Early Steps services to new providers when the member turns three	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
CMS Health Plan at School Program	Specialist help for families to work with schools to optimize school based services	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Medication Programs	Initiatives to help members obtain and maintain appropriate medications, and to improve medication adherence	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Health Promotion Programs	Initiatives to help members obtain and maintain appropriate medical treatment	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Redetermination Assistance	Helps members maintain Medicaid eligibility through targeted outreach and reminder program	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Transition Age Youth Program	Helps members transition from pediatric to adult providers, and out of the CMS Health Plan when they reach the age of 21.	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Health/Wellness Coaching	Education and guidance for members and caregivers to make healthy choices	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Healthy Rewards	Rewards for members who complete specific health, wellness, and engagement milestones	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Nutritional Counseling	Assessment, hands-on care, education, and guidance to caregivers and members about nutrition	Contact the member's Care Manager or call Customer Service at 1-866-799-5321





Durable Medical Equipment/Supplies	1. Hypoallergenic Bedding: Up to \$100 per member 2. HEPA Filter Vacuum Cleaner: One HEPA filter vacuum per qualified member household	Contact the member's Care Manager or call Customer Service at 1-866-799-5321
Homemaker Services (carpet cleanings)	2 carpet cleanings per plan year	Contact the member's Care Manager or call Customer Service at 1-866-799-5321

