

AHCA requires that all providers who render services in the state of Florida are registered to ensure reimbursement. AHCA maintains a Provider Master List (PML) on their Managed Care site (http://portal.flmmis.com/FLPublic/Provider_ManagedCare/tabId/126/Default.aspx) for providers and MCOs to download and view. This list includes detailed information about a provider's type, specialty, NPI, and Medicaid status. This information is pertinent for various reasons; to include: a provider's eligibility to provide services, claim/encounter reimbursement, and increased payments.

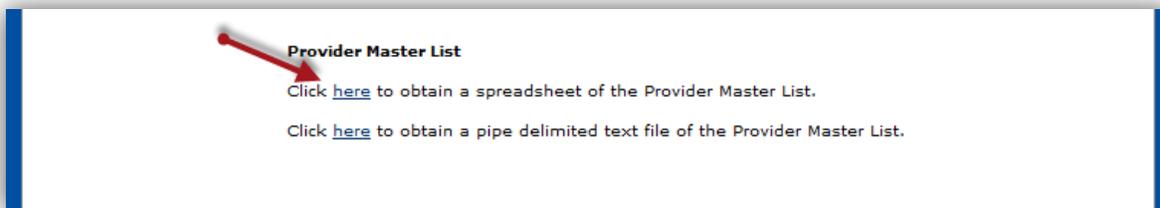
AHCA requires that provider's records on the Provider Master List (PML) have a unique cross-reference between their NPI and each Medicaid identification number to create a one-to-one relationship. Based on provider validation our system is unable to identify a unique record for accurate claim/encounter processing.

Claims/encounters submitted to AHCA are subject to a hierarchical waterfall logic that performs matching validation between what was submitted on a claim/encounter and what AHCA has document on their Provider Master List (PML). The logic is as follows:

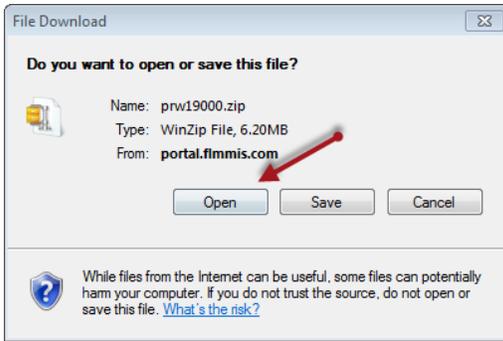
1. Are there any rows for the submitted NPI –if not, a match cannot be made
2. Is there a single match on NPI
3. Is there a single match on NPI + Taxonomy
4. Is there a single match on NPI + Zip 5
5. Is there a single match on NPI + Zip 5 + Zip 4
6. Is there a single match on NPI + taxonomy + Zip 5
7. Is there a single match on NPI + taxonomy + Zip 5 + Zip 4

ACCESSING PROVIDER MASTER LIST

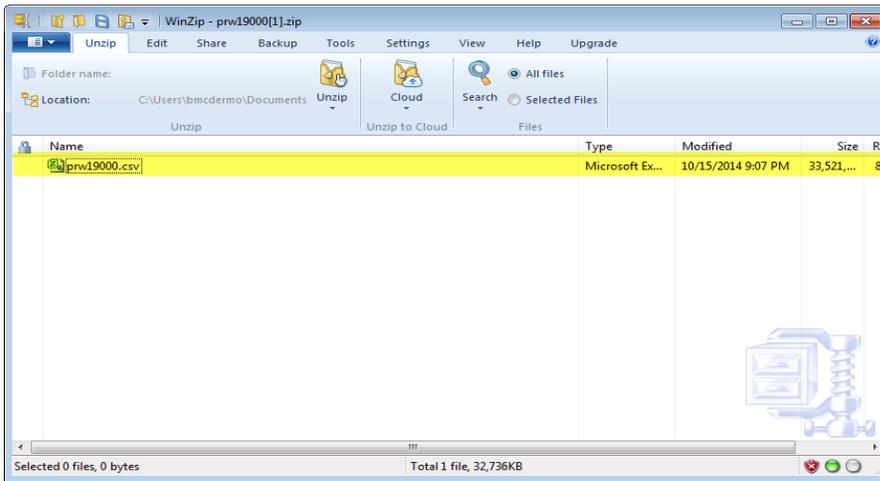
1. Access the PML on AHCA's Managed Care site at:
http://portal.flmmis.com/FLPublic/Provider_ManagedCare/tabId/126/Default.aspx
2. Scroll to the bottom of the page until **Provider Master List** is visible.
3. Click the link for the **spreadsheet** unless the delimited text file is preferred



4. A file download pop-up will appear. Depending on preference either save or open the zip file.
 - a. This document will show the open selection.



5. After selecting **Open** a download will begin and a WinZip pop-up will open containing a csv. file typically with the naming convention **prw19000.csv**.



6. The file can either be opened or saved and opened depending on preference.
7. An opened file should look like this (Columns A-X):

	A	B	C	D	E	F	G
1	Florida Medicaid Provider ID	Provider Name	DBA Name	Provider Type Code	Provider Primary Specialty Code	Registered Provider Y = Encounter only N = FFS	NPI
2	000000500	PHYSICIANS GROUP MANAGEMENT, INC		99	999	N	
3	000000900	SCHREFFLER RONALD		83	092	N	1508023334
4	000001000	ALMARIO BEATRICE E		25	019	N	1235331315
5	000001200	WRIGHT AMEER	SHERIDAN HEALTHC 25		003	N	1578764759
6	000001400	JC LOVING HOME, INC	JC LOVING HOME II 14		124	N	1467699645
7	000001800	COMBS BROOKE		30	084	N	1891844783
8	000002100	UZOHO D.O. JONADAB	DOCTOR'S AT HOME 26		018	Y	1124076377
9	000002400	PEREIRA, P.A. JESUS M		29	929	Y	1881726032

PREP FOR SEARCH

1. Highlight all data contained in file by clicking the left corner.
2. Select the **Data** tab.
3. Select **Filter** and drop downs will appear on all columns with text.

4.

	A	B	C	D	E
1	Florida Medicaid Provider ID	Provider Name	DBA Name	Provider Type Code	Provider Primary Specialty Code
2	00000500	PHYSICIANS GROUP MANAGEMENT,INC		99	999
3	00000900	SCHREFFLER RONALD		83	092
4	00001000	ALMARIO BEATRICE E		25	019
5	00001200	WRIGHT AMEER	SHERIDAN HEALTHC 25		003

I. Reject Code 320: Billing Provider NPI Not Found on the State Roster

1. A search by NPI can be performed to see if a valid and active record appears on AHCA's Provider Master List (PML).

	A	B	C	D	E	F	G
1	Florida Medicaid Provider ID	Provider Name	DBA Name	Provider Type Code	Provider Prim	Registered	NPI
2	00000500	PHYSICIANS GROUP MANAGEMENT,INC		99			
3	00000900	SCHREFFLER RONALD		83			
4	00001000	ALMARIO BEATRICE E		25			
5	00001200	WRIGHT AMEER	SHERIDAN HEALTHCORP INC.	25			
6	00001400	JC LOVING HOME,INC	JC LOVING HOME INC	14			
7	00001800	COMBS BROOKE		30			
8	00002100	UZOHO D.O. JONADAB	DOCTOR'S AT HOME LLC	26			
9	00002400	PEREIRA, P.A. JESUS M		29			
10	00002800	BALANCED REHAB,LLC		83			
11	00003000	ANTONIOS ARNAOUTIS,PT		83			
12	00003001	ARNAOUTIS ANTONIOS		25			
13	00003100	NOYES CHARLES		25			
14	00003300	ERB MELISSA D		30			
15	00003400	ZUCKER LESLIE	INTERCOASTAL COUNSELING SERVICE	07			
16	00003700	KAYE KELLY JO		07			
17	00003800	FRY JAMES	JAMES FRY MA LMHC	07			
18	00003900	ATWATER, ARNP KATHLYNN R		30			
19	00004000	AVERKIOU, M.D. PETER	BOCA RATON PEDIATRIC ASSOCIATE	25			
20	00004100	TAPIA ALEJANDRO G		25			
21	00004200	UNITED MEDICAL LAB		50			

- a. If the provider's information is not found on AHCA's PML then a WellCare Health Plans, Inc. representative should be notified to perform additional research pertaining to the rejection. If it is concluded that a record cannot be located then the provider can decide to do one of two things:
 - i. WellCare Health Plans can obtain a Medicaid ID on his or her behalf. Registrations performed by WellCare are not fully enrolled (Not FFS); and, when applicable, are subject to the required Level 2 background screening. WellCare can register a provider in one of two ways: Mass Registration and Manual Registration. Mass Registration is an automated process with a one business day turnaround. This is the most common method; however, there are certain requirements that a provider must meet in order to be registered using this method. Manual Registration: A two-page form is prepared and mailed to AHCA. This process takes 10-14 business days to be processed by AHCA. This method is used when a provider does not meet the Mass Registration requirements.

- ii. The providers who wish to fully enroll with AHCA can register electronically using the online enrollment wizard. The wizard is available at: http://portal.flmmis.com/FLPublic/Provider_Enrollment/tabId/50/Default.aspx. The provider can also access enrollment forms for manual submission at http://portal.flmmis.com/FLPublic/Provider_Enrollment/Provider_Enrollment_EnrollmentForms/tabId/129/Default.aspx. Providers who need to register but do not wish to fully enroll with AHCA can access the necessary form at: <http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/Public%20Misc%20Files/MCO%20Treat%20Prov%20Reg%20Rev%20081709.pdf>

*Please note: Any provider that is not fully enrolled with AHCA is subject to a Level 2 background screening.

II. Reject Code 321: Unable to Obtain a unique Medicaid-ID for Billing Provider NPI or Zip-5 on the State Roster.

1. This error indicates a unique match was not identified based on step following through steps 1-5 in the hierarchical process discussed previously.
2. Based on the claim/encounter determine if there is a unique record on the PML that should allow the claim/encounter to pass provider validation.
3. Confirm warning/rejection by searching PML by NPI to ensure a valid and active record appears.
 - a. The example shows that the NPI has more than one record.
 - b. The example shows that neither record has a taxonomy documented, so the validation would be based on NPI+Zip 5.
 - c. One of the records in the example does have an exact match by NPI + Zip 5 but the second record counteracts this because the zip code field is null.
 - i. Nulls on the PML are supposed to work as a wildcard to allow any entry to pass. Unfortunately because of that basically the system sees the supplied zip code in both fields and supplies a warning because it is unable to find a match.

WHAT IS BILLED ON CLAIM/ENCOUNTER						
BILLING_PROV_NPI	BILLING_PROV_TAXONOMY	BILLING_PROV_ZIP				
1234567890		322166389				
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH						
Provider Name	DBA Name	Provider Type Code	Provider Primary S	Registered Provider NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code
HEALTHCARE PROVIDER		97	803	Y	1234567890	32216-6389
HEALTHCARE PROVIDER	HEALTHCARE PROVIDER	25	011	Y	1234567890	

4. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct the claim/encounter with data elements that coordinate with his or her PML record. Resubmission of the encounter will require a resubmission code of "7" indicating resubmission to avoid duplication.
 - b. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with "N" under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.

- ii. If the provider is not a fully enrolled provider (noted with “Y” under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.
- iii. Both fully enrolled and mass registered providers may correct the data recorded on their given Medicaid record by downloading the NPI Registration Form and faxing any revisions to AHCA. The form is located at:
http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/Public%20Misc%20Files/AHCA_Form_2200-0003_NPI_Reg_Form_112013.pdf

III. Reject Code 322: Unable to obtain a unique Medicaid-ID for Billing Provider NPI or Zip-9 on the State Roster

1. This error indicates a unique match was not identified based on step following through steps 1-4 in the hierarchical process discussed previously.
2. Based on the claim/encounter determine if there is a unique record on the PML that should allow the claim/encounter to pass provider validation.
3. Confirm warning/rejection by searching PML by NPI to ensure a valid and active record appears.
 - a. The example shows that the NPI has more than one record.
 - b. The example shows that all records have the same taxonomy.
 - c. Two of the records in the example do have an exact match by NPI + Zip 5 but (Should but be in uppercase?) there is not a distinct record based on NPI + Taxonomy + Zip Code.

WHAT IS BILLED ON CLAIM/ENCOUNTER							
BILLING_PROV_NPI	BILLING_PROV_TAXONOMY	BILLING_PROV_ZIP					
1234567890		339195822					
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH							
Provider Name	DBA Name	Provider Type Code	Provider F	Registere: NPI	NPI Crosswalk - Taxonc	NPI Crosswalk - Zip Code	
HEALTHCARE PROVIDER		25	011	N	1234567890 2085R0202X	33901-5864	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33908-3618	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33908-1657	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33990-2668	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33908-9687	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33907-1317	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33909-1756	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33919-4901	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33905-7810	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33919-3353	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33907-4514	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33931-2846	
HEALTHCARE PROVIDER		25	048	N	1234567890 2085R0202X	33931-4402	

5. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct the claim/encounter with data elements that coordinate with his or her PML record. Resubmission of the encounter will require a resubmission code of “7” indicating resubmission to avoid duplication.
 - b. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with “N” under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.

- ii. If the provider is not a fully enrolled provider (noted with “Y” under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.
- iii. Both fully enrolled and mass registered providers may correct the data recorded on their given Medicaid record by downloading the NPI Registration Form and faxing any revisions to AHCA. The form is located at:
http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/Public%20Misc%20Files/AHCA_Form_2200-0003_NPI_Reg_Form_112013.pdf

IV. Reject Code 323: Unable to obtain a unique Medicaid-ID for Billing Provider NPI, Taxonomy AND Zip-5 on the State Roster

1. This error indicates a unique match was not identified based on step following through steps 1-6 in the hierarchical process discussed previously.
2. Based on the claim/encounter determine if there is a unique record on the PML that should allow the claim/encounter to pass provider validation.
3. Confirm warning/rejection by searching PML by NPI to ensure a valid and active record appears.
 - a. The example shows that the NPI has more than one record.
 - b. The example shows that both records have the same taxonomy.
 - c. Both records have a distinct zip-code but (Should but be in uppercase?) neither matches the zip code(should be 2 separate words) submitted to WellCare.

WHAT IS BILLED ON CLAIM/ENCOUNTER						
BILLING_PROV_NPI	BILLING_PROV_TAXONOMY	BILLING_PROV_ZIP				
1234567890	208000000X	347474624				
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH						
Provider Name	DBA Name	Provider Type Code	Provider F Register	NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code
PEDIATRIC		25	011	N	1234567890 208000000X	32839-7362
PEDIATRIC		25	035	N	1234567890 208000000X	32703-4102

4. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct the claim/encounter with data elements that coordinate with his or her PML record. Resubmission of the encounter will require a resubmission code of “7” indicating resubmission to avoid duplication.
 - b. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with “N” under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.
 - ii. If the provider is not a fully enrolled provider (noted with “Y” under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.

- iii. Both fully enrolled and mass registered providers may correct the data recorded on their given Medicaid record by downloading the NPI Registration Form and faxing any revisions to AHCA. The form is located at:
http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/Public%20Misc%20Files/AHCA_Form_2200-0003_NPI_Reg_Form_112013.pdf

V. Reject Code 324: Unable to obtain a unique Medicaid-ID for Billing Provider NPI, Taxonomy and Zip-9 on the State Roster

1. This error indicates a unique match was not identified based on step following through steps 1-7 in the hierarchical process discussed previously.
2. Based on the claim/encounter determine if there is a unique record on the PML that should allow the claim/encounter to pass provider validation.
3. Confirm warning/rejection by searching PML by NPI to ensure a valid and active record appears.
 - a. The example shows that the NPI has more than one record.
 - b. The example shows that two of the records have the same taxonomy.
 - c. Both records have a distinct zip-code but neither matches the zip code submitted to WellCare.

WHAT IS BILLED ON CLAIM/ENCOUNTER							
BILLING_PROV_NPI	BILLING_PROV_TAXONOMY	BILLING_PROV_ZIP					
1234567890	282N00000X	328031248					
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH							
Provider Name	DBA Name	Provider Type Code	Provider Registered	NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code	
HEALTH SYSTEM	HEALTH SYSTEM	01	901	N	1234567890	32803-1111	
HEALTH SYSTEM	HEALTH SYSTEM	01	901	N	1234567890	282N00000X	32803-9988
HEALTH SYSTEM	HEALTH SYSTEM	01	901	N	1234567890	282N00000X	32803-0000
HEALTH SYSTEM	HEALTH SYSTEM	42	942	N	1234567890	3416A0800X	32822-8202
HEALTH SYSTEM	HEALTH SYSTEM	40	940	N	1234567890	3416L0300X	32804-5567

4. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct the claim/encounter with data elements that coordinate with his or her PML record. Resubmission of the encounter will require a resubmission code of “7” indicating resubmission to avoid duplication.
 - b. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with “N” under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.
 - ii. If the provider is not a fully enrolled provider (noted with “Y” under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.

VI. Reject Code 325: Multiple Medicaid ID's found for Billing Provider NPI and Zip- 9 on the State Roster.

1. This error indicates a unique match was not identified based on step following through steps 1-5 in the hierarchical process discussed previously.
2. Based on the claim/encounter determine if there is a unique record on the PML that should allow the claim/encounter to pass provider validation.
3. Confirm warning/rejection by searching PML by NPI to ensure a valid and active record appears.
 - a. The example shows that the NPI has more than one record.
 - b. The example shows that all three records have a distinct taxonomy but since the provider did not supply a taxonomy, the logic moves to trying to match NPI + Zip5.
 - c. All three records have the same zip code so the system is unable to identify a unique match.

WHAT IS BILLED ON CLAIM/ENCOUNTER							
BILLING_PROV_NPI	BILLING_PROV_TAXONOMY	BILLING_PROV_ZIP					
1234567890		326933239					
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH							
Provider Name	DBA Name	Provider Type Code	Provider Primary Speciality Code	Registered Provid	NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code
MEDICAL CENTER		66	966	N	1234567890	207Q00000X	32693-3239
MEDICAL CENTER	PALMS MEDICAL GROUP	68	968	N	1234567890	261QF0400X	32693-3239
MEDICAL CENTER	PALMS MEDICAL GROUP	25	011	N	1234567890	208D00000X	32693-3239

4. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct the claim/encounter with data elements that coordinate with his or her PML record. Resubmission of the encounter will require a resubmission code of “7” indicating resubmission to avoid duplication.
 - b. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with “N” under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.
 - ii. If the provider is not a fully enrolled provider (noted with “Y” under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.

VII. Reject Code 326: Multiple Medicaid ID's found for Billing Provider NPI, Taxonomy and Zip- 9 on the State Roster.

1. This error indicates a unique match was not identified based on step following through steps 1-7 in the hierarchical process discussed previously.
2. Based on the claim/encounter determine if there is a unique record on the PML that should allow the claim/encounter to pass provider validation.
3. Confirm warning/rejection by searching PML by NPI to ensure a valid and active record appears.
 - a. The example shows that the NPI has more than one record.
 - b. The example shows that both records have the same taxonomy.

c. Both records have the same zip code so the system is unable to identify a unique match.

WHAT IS BILLED ON CLAIM/ENCOUNTER							
BILLING_PROV_NPI	BILLING_PROV_TAXONOMY	BILLING_PROV_ZIP					
1234567890	282N00000X	321687322					
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH							
Provider Name	DBA Name	Provider Type Code	Provider Primary Specialty Code	Registered Provider	NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code
MEDICAL CENTER	MEDICAL CENTER	01	901	N	1234567890	282N00000X	32168-7322
MEDICAL CENTER	MEDICAL CENTER	01	901	N	1234567890	282N00000X	32168-7322

4. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct the claim/encounter with data elements that coordinate with his or her PML record. Resubmission of the encounter will require a resubmission code of “7” indicating resubmission to avoid duplication.
 - b. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with “N” under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.
 - ii. If the provider is not a fully enrolled provider (noted with “Y” under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.

VIII. Reject Code 333: Provider type enrolled with FL Medicaid not allowed to bill Institutional for the services rendered.

1. This error indicates that while a unique match was obtained using steps 1-7, the claim type submitted does not align with the provider type of the record.
 - a. Based on AHCA’s [Provider Types and Specialty Codes](#) detailed in the Managed Care Organization Provider Mass Registration Enrollment Guide (P. 7-11) the following provider types and specialties would meet the criteria for submitting a UB-04.

PROV TYPE	PROV DESCRIPTION	SPEC CODE	SPECIALTY DESCRIPTION
01	General Hospital	200	Hospital with Birth/Delivery Services
01	General Hospital	201	Emergency Services
01	General Hospital	210	Psychiatric Community Hospital/CSU CAP Only Adult
01	General Hospital	211	Psychiatric Community Hospital/CSU CAP Only Child
01	General Hospital	901	General Hospital
04	State Mental Hospital	904	State Mental Hospital
09	Skilled Nursing Unit Hospital Based	909	Skilled Nursing Unit Hospital Based
11	State ICF/DD Facility	911	State ICF/DD Facility
12	Private ICF/DD Facility	912	Private ICF/DD Facility
13	Swing Bed Facility	913	Swing Bed Facility
15	Hospice	915	Hospice
16	Statewide Inpatient Psychiatric Services (SIPP)	916	SIPP
66	Rural Health Clinic	966	Rural Health Clinic
68	Federally Qualified Health Center	968	Federally Qualified Health Center

89	Dialysis Center	989	Dialysis Center
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ACCEPTABLE CROSSOVER FOR MEDICARE-MEDICAID

PROV TYPE	PROV DESCRIPTION	SPEC CODE	SPECIALTY DESCRIPTION
68	Federally Qualified Health Center	968	Federally Qualified Health Center
66	Rural Health Clinic	966	Rural Health Clinic
83	Therapist (PT, OT, ST, RT)	983	Therapy Group (PT, OT, ST, RT)
83	Therapist (PT, OT, ST, RT)	090	Occupational Therapist
83	Therapist (PT, OT, ST, RT)	091	Physical Therapist
83	Therapist (PT, OT, ST, RT)	092	Speech Therapist
83	Therapist (PT, OT, ST, RT)	093	Respiratory Therapist

2. Based on the claim/encounter determine if there is a unique record on the PML that should allow the claim/encounter to pass provider validation.
3. Confirm warning/rejection by searching PML by NPI to ensure a valid and active record appears.
 - a. The example shows that the NPI has more than one record.
 - b. The example shows two records have the same taxonomy as the one submitted on the encounter.
 - c. Of the two records one matches the zip code supplied on the encounter.
 - d. The key to this rejection is the provider type. In this instance the provider type is a 20 = Pharmacy.
 - i. A pharmacy claim is not submitted on a UB-04 which is the claim type for this encounter.
 - ii. Also review of the procedure codes indicate emergency services which does not align with a pharmacy provider type but instead the Provider Type Code 01 = Hospital.

WHAT IS BILLED ON CLAIM/ENCOUNTER		
BILLING_PROV_NPI	BILLING_PROV_TAXONOMY	BILLING_PROV_ZIP
1234567890	282N00000X	339015864

WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH					
Provider Name	DBA Name	Provider Type Code	Provider F Register: NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code
HEALTH SYSTEM		20	150 N	1234567890 282N00000X	33901-5856
HEALTH SYSTEM		90	990 N	1234567890 332B00000X	33901-5856
HEALTH SYSTEM		01	901 N	1234567890 282N00000X	33915-0107

4. If the provider type determined after identifying a distinct match is inaccurate the provider has a few options:
 - a. The provider can correct the claim/encounter with data elements that coordinate with the correct record on the PML. Resubmission of the encounter will require a resubmission code of "7" indicating resubmission to avoid duplication.
 - b. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with "N" under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.
 - ii. If the provider is not a fully enrolled provider (noted with "Y" under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-

7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.

IX. Reject Code 407: Rendering Provider NPI Not Found on the State Roster.

1. This error indicates the NPI submitted for the Rendering NPI is not registered with AHCA and therefore cannot be found on the Provider Master List.
2. All providers who render services to Medicaid members must be registered with the state and can use the following methods for registration:
 - a. Providers who wish to fully enroll with AHCA can register electronically using the online enrollment wizard.
 - i. The wizard is available at:
http://portal.flmmis.com/FLPublic/Provider_Enrollment/tabId/50/Default.aspx
 - b. Providers who need to register but do not wish to fully enroll with AHCA can access the necessary form at:
<http://portal.flmmis.com/FLPublic/Portals/0/StaticContent/Public/Public%20Misc%20Files/MCO%20Treat%20Prov%20Reg%20Rev%20081709.pdf>
 - c. In addition if the provider would like WellCare’s assistance with the registration process we would be happy to advise or assist as much as we are able. Please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.

X. Reject Code 408: Rendering Provider NPI and Taxonomy Not found on the State Roster.

1. Rendering provider verification only passes through NPI + Taxonomy validation. This error indicates the provider has more than one matching record so a unique match is not attainable.

WHAT IS BILLED ON CLAIM/ENCOUNTER							
RENDERING_PROV_NPI	RENDERING_PROV_TAXONOMY						
1234567890	101YM0800X						
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH							
Provider Name	DBA Name	Provider I	Provider F	Register: NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code	Individual or Group Provider
HEALTHCARE PROVIDER		07	066	Y	1234567890 101TM0800X		I
HEALTHCARE PROVIDER		32	932	Y	1234567890		I
HEALTHCARE PROVIDER		32	932	Y	1234567890 101YM0800X		G

2. A rendering provider must have and Individual/Group designation of I = Individual.
3. When reviewing the eligible records there are two with and “I” designation; one of which has the correct taxonomy. Unfortunately the blank taxonomy record acts as a wildcard so a matching taxonomy makes the system believe this is a duplicate record.
4. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct his or her registration information:

- i. If the provider is a fully enrolled Medicaid provider (noted with “N” under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.
- ii. If the provider is not a fully enrolled provider (noted with “Y” under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.

XI. Reject Code 409: Rendering Provider NPI and Taxonomy Not found on the State Roster.

1. Rendering provider verification only passes through NPI + Taxonomy validation. This error indicates the provider has more than one matching record so a unique match is not attainable.
2. A rendering provider must have and Individual/Group designation of I = Individual.

WHAT IS BILLED ON CLAIM/ENCOUNTER							
RENDERING_PROV_NPI	RENDERING_PROV_TAXONOMY						
1234567890							
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH							
Provider Name	DBA Name	Provider I	Provider F	Register: NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code	Individual or Group Provider
HEALTHCARE PROVIDER		30	080	N	1234567890 363LF0000X	00000-0000	I
HEALTHCARE PROVIDER		30	080	N	1234567890		I

3. When reviewing the eligible records there are two with and “I” designation.
4. In this case the taxonomy for the Rendering provider is null which acts as a wildcard; and able to match to any record. Unfortunately there are two records and the system is unable to determine a distinct match.
5. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct the claim/encounter with data elements that coordinate with his or her PML record. Resubmission of the encounter will require a resubmission code of “7” indicating resubmission to avoid duplication.
 - b. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with “N” under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.
 - ii. If the provider is not a fully enrolled provider (noted with “Y” under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.

XII. Reject Code 410: Multiple Medicaid-ID's found for Rendering Provider NPI and Taxonomy on the State Roster.

1. Rendering provider verification only passes through NPI + Taxonomy validation. This error indicates the provider has more than one matching record so a unique match is not attainable.
2. A rendering provider must have and Individual/Group designation of I = Individual.

WHAT IS BILLED ON CLAIM/ENCOUNTER								
RENDERING_PROV_NPI	RENDERING_PROV_TAXONOMY							
1234567890	208000000X							
WHAT THE PML RECORDS DISPLAY BASED ON NPI SEARCH								
Provider Name	DBA Name	Provider T	Provider F	Registered Provider	NPI	NPI Crosswalk - Taxonomy	NPI Crosswalk - Zip Code	Individual or Group
PEDIATRICS		66	966	N	1234567890	208000000X	32643-1002	G
PEDIATRICS		25	011	N	1234567890	208000000X	32643-1002	G
HEALTHCARE PROVIDER		25	035	N	1234567890	208000000X	32055-0000	I
HEALTHCARE PROVIDER		25	035	N	1234567890	208000000X	32643-	I
HEALTHCARE PROVIDER		25	035	N	1234567890	208000000X	32643-1002	I

3. When reviewing the eligible records there are three with and "I" designation. Two of the records have a matching taxonomy and the third record has a blank.
4. All records in this case are considered duplicates causing inability for the system to identify a unique record.
5. If a unique or matching record does not exist a provider has a few options for resolution:
 - a. The provider can correct his or her registration information:
 - i. If the provider is a fully enrolled Medicaid provider (noted with "N" under Registered Provider column on Provider Master List) please contact AHCA at: 1-800-289-7799 Option 4.
 - ii. If the provider is not a fully enrolled provider (noted with "Y" under Registered Provider Column on Provider Master List) please contact WellCare at: 1-866-334-7927 – request Customer Service to coordinate your enrollment review with your Provider Relations Representative.