







Covered Service	Covered Service Description		Prior Authorization (PA) Required
Clinic services	<p>These clinics provide primary care services</p> <p>Clinics include:</p> <ul style="list-style-type: none"> • Rural health clinics (RHCs) • Federally qualified health centers (FQHCs) 	<p>Services you can get at these clinics include:</p> <ul style="list-style-type: none"> • Adult health screenings • Child health checkups (CHCUPs) • Chiropractic • Family planning • Mental health • Podiatry • Vision 	
Dental services for adults (over age 21)	<p>Services include:</p> <ul style="list-style-type: none"> • Care to lessen pain or infection because of a dental emergency (for example, draining an abscess) • Full and removable partial dentures • Denture-related procedures 		
Dental services for children (under age 21)	<p>Services include:</p> <ul style="list-style-type: none"> • Checkups • Crowns • Endodontic care (soft tissue and nerves within the teeth) • Full and partial dentures • Oral surgery 	<ul style="list-style-type: none"> • Orthodontic treatment • Periodontal care • Preventive care • Restorations <p>Services that are not covered:</p> <ul style="list-style-type: none"> • Bridge work • Sealants on baby teeth 	<div style="text-align: center;">  </div> <p>PA is required for orthodontic care</p>

Covered Service	Covered Service Description	Prior Authorization (PA) Required
Emergency services (including mental health emergencies)	<p>See the <i>Emergency Care</i> section later in this handbook for more details about emergencies</p> <p>There is a 5% coinsurance for non-emergency services received in an emergency room (ER) setting:</p> <ul style="list-style-type: none"> • Up to the first \$300 for the cost of the care • Your out-of-pocket cost won't be more than \$15 	
Family planning services and supplies	<p>Services include:</p> <ul style="list-style-type: none"> • One visit each year • Lab testing • Family planning and HIV counseling • Contraceptive supplies • Pregnancy testing <p>You don't need to get a PA for these services and you can get them from any participating Medicaid provider</p>	
Healthy Start services	<p>These services are provided to help you have a healthy pregnancy and give birth to a healthy baby</p> <p>Services include:</p> <ul style="list-style-type: none"> • Coordination of care with the Healthy Start Program • Referrals to the Women, Infants and Children (WIC) and Children's Medical Services (for children with special health care needs) Programs 	



Covered Service	Covered Service Description		Prior Authorization (PA) Required
Hearing services	<p>Services include:</p> <ul style="list-style-type: none"> • Cochlear implants • Hearing aids, including fitting, repairs and testing • Newborn hearing test • Testing <p>You're limited to:</p> <ul style="list-style-type: none"> • One hearing test every two years • One hearing aid for each ear every two years 	<ul style="list-style-type: none"> • One cochlear implant in either ear, not both <p>Services that are not covered:</p> <ul style="list-style-type: none"> • Hearing aid repairs while it's covered under the manufacturer's warranty (when the warranty runs out, repairs will be covered) • Regular maintenance, batteries, cord or wire replacement or cleaning of hearing aids 	 PA is required for cochlear implants
Home health services and nursing care	<p>These services are provided in your home to help improve your health or lessen the effects of a disability</p> <p>Services include:</p> <ul style="list-style-type: none"> • Home visits by a registered nurse (RN), licensed practical nurse (LPN) or qualified home health aide (HHA) • Medical supplies and durable medical equipment (DME) 	<p>Services for members under age 20 include:</p> <ul style="list-style-type: none"> • Private-duty nursing • Personal care • Therapies in the home – occupational, physical and speech <p>You're limited to:</p> <ul style="list-style-type: none"> • Three home health visits each day 	


Covered Service	Covered Service Description	Prior Authorization (PA) Required
Hospice services	<p>These services provide palliative care to you and your family (palliative care is care that's given to provide relief from symptoms, like pain and stress, caused by a terminal illness; it's not meant to cure the illness)</p> <p>A person is considered to be terminally ill if he or she has a medical diagnosis with a life expectancy of six months or less if the disease runs its normal course</p> <p>These services are provided by a hospice agency and care is coordinated by a hospice nurse</p>	
Hospital services, including: <ul style="list-style-type: none"> • Inpatient • Outpatient 	<p>These services must be provided under the supervision of a doctor or dentist</p> <p>Inpatient hospital services include:</p> <ul style="list-style-type: none"> • Room and board • Medical supplies • Diagnosis and therapies • Drugs • Nursing care <p>You're limited to:</p> <ul style="list-style-type: none"> • 45 days each year if you're over age 21 (if you're under age 21 or pregnant, there are no limits) <p>Outpatient hospital services include:</p> <ul style="list-style-type: none"> • Drugs • Medical supplies • Nursing care • Therapies 	<div style="text-align: center;">  </div> <p>PA is required for inpatient hospital services</p>


Covered Service	Covered Service Description	Prior Authorization (PA) Required
Lab and X-ray services	<p>These services include medically needed:</p> <ul style="list-style-type: none"> • Lab tests • Portable X-rays • Diagnostic imaging <ul style="list-style-type: none"> - MRI (magnetic resonance imaging) - CT (computed tomography) - PET (positron emission tomography) 	
Medical supplies and durable medical equipment (DME)	<p>Medical supplies include:</p> <ul style="list-style-type: none"> • Items that are usable and disposable in your home <p>Durable medical equipment (DME) is medically necessary items that you can use over and over for medical reasons, like:</p> <ul style="list-style-type: none"> • Cane, crutches or a walker • Blood glucose meters and strips • Diabetic supplies • Hospital bed • Orthotics and prosthetics • Wheelchair <p>You can buy, rent or rent-to-own DME</p>	<div style="text-align: center;">  </div> <p>PA is required for custom and power wheelchairs, hospital beds and scooters</p>

Covered Service	Covered Service Description	Prior Authorization (PA) Required
Physician and physician's assistant services	<p>These are services provided by a doctor or physician's assistant who's licensed to practice in the State of Florida</p> <p>These are services provided in your home, a doctor's office, hospital or nursing home to treat an injury, illness or disease</p>	
Podiatry services	<p>These are services provided by a podiatrist who's licensed to practice in the State of Florida</p> <p>Services include:</p> <ul style="list-style-type: none"> • Routine foot care if you have a metabolic disease (like diabetes), bad circulation, wounds or infections 	
Prescription drugs	<p>See our Preferred Drug List (PDL) for the drugs we cover</p> <p>The PDL also lists drugs that may have limits, such as:</p> <ul style="list-style-type: none"> • Require a PA • Quantity limits • Step therapy • Age or gender limits <p>Drugs not on our PDL may be covered with a PA</p> <p>You can access our PDL on our website at florida.wellcare.com</p>	<div style="text-align: center;">  </div> <p>PA is required for certain drugs (please refer to our PDL)</p>

Covered Service	Covered Service Description	Prior Authorization (PA) Required
Quality enhancement (QE) services/ programs	<p>These services/programs are meant to help you improve your health and/or your children's health</p> <p>These services/programs include:</p> <ul style="list-style-type: none"> • Children's programs (wellness and prevention) • Domestic violence (prevention and intervention) • Pregnancy prevention • Prenatal/postpartum (after birth) • Mental health 	
Renal dialysis services	<p>These services include:</p> <ul style="list-style-type: none"> • Dialysis (hemodialysis and peritoneal) • Dialysis-related supplies • Lab tests 	
Rural health clinic services	<p>These clinics provide primary care services if you live in a rural area</p> <p>Services you can get at these clinics include:</p> <ul style="list-style-type: none"> • Adult health screenings • Child health checkups (CHCUPs) • Chiropractic • Family planning • Mental health • Podiatry • Vision 	

Covered Service	Covered Service Description	Prior Authorization (PA) Required
Therapy services – occupational	<p>These are services provided by an occupational therapist who’s licensed to practice in the State of Florida</p> <p>Occupational therapy services:</p> <ul style="list-style-type: none"> • Include evaluation and treatment to prevent or correct physical and emotional deficits or to lessen the effect of these deficits • Are available in your home or in an outpatient facility, regardless of your age 	<p style="text-align: center;"></p> <p>PA is required for occupational therapy</p>
Therapy services – physical	<p>These are services provided by a physical therapist who’s licensed to practice in the State of Florida</p> <p>Physical therapy services:</p> <ul style="list-style-type: none"> • Include evaluation and treatment related to range-of-motion, muscle strength, functional abilities and use of therapeutic equipment • Are available in your home if you’re under age 21 and in an outpatient facility if you’re over age 21 	<p style="text-align: center;"></p> <p>PA is required for physical therapy</p>
Therapy services – respiratory	<p>These are services provided by a respiratory therapist who’s licensed to practice in the State of Florida</p> <p>Respiratory therapy services:</p> <ul style="list-style-type: none"> • Include evaluation and treatment of problems related to your lungs • Are available in your home or in an outpatient facility, regardless of your age 	

Covered Service	Covered Service Description	Prior Authorization (PA) Required
Therapy services – speech	<p>These are services provided by a speech-language pathologist who’s licensed to practice in the State of Florida</p> <p>Speech therapy services:</p> <ul style="list-style-type: none"> • Include evaluation and treatment of speech-language conditions • Are available in your home or in an outpatient facility, regardless of your age 	<p style="text-align: center;"></p> <p>PA is required for speech therapy</p>
Transportation services – emergency	<p>These services provide medically needed ground or air ambulance transportation in emergency situations</p> <p>See the <i>Emergency Care</i> section later in this handbook for more details about emergencies</p>	
Transportation services – non-emergency	<p>These services are available when you need transportation to medically needed appointments and you:</p> <ul style="list-style-type: none"> • Have no way to get a ride (in your own car or from a family member or friend) • Live in an area where there’s no public transportation • Cannot get to public transportation because of your medical condition <p>Pre-arranged transportation in an ambulance because of life-support needs is not emergency transportation</p> <p>When setting up your transportation:</p> <ul style="list-style-type: none"> • Call 1-866-591-4066 (TTY 1-800-855-2880) • You must call at least 24 hours ahead of your appointment • If you call less than 24 hours before your appointment, we’ll review your request to decide if it’s urgent 	

Covered Service	Covered Service Description	Prior Authorization (PA) Required
Vision services	<p>These are services given by an ophthalmologist, optometrist or optician who's licensed to practice in the State of Florida</p> <p>Services include:</p> <ul style="list-style-type: none"> • Eyeglasses • Eyeglass repairs • Eye exams • Medically needed contact lenses • Prosthetic eyes <p>You're limited to:</p> <ul style="list-style-type: none"> • Two pairs of eyeglasses (two frames and four lenses) each year (if you're under age 21) • One pair of eyeglasses every two years (if you're over age 21) 	<div style="text-align: center;">  </div> <p>PA is required for a second pair of eyeglasses within a two-year period (if you're over age 21)</p>