



P.O Box 31370
Tampa, FL 33631-3370

Transportation Benefit Change

Dear Member,

Your health and well-being are important. So getting a ride to the doctor shouldn't get in the way. That's why we offer FREE, UNLIMITED non-emergency medical transportation.

You can use the free rides to:

- Get to regular doctor appointments
- Go for your flu shot
- Go for your eye checks
- Pick up prescriptions

We want to inform you of a change to the transportation benefit.

Call at least 48 hours before you need a ride, not 24 hours.

Please keep this letter with your member handbook. That way you can refer back to it when needed.

If you have questions about this or any other benefits, please give us a call. You'll find our number on the back of your member ID card. We're here for you Monday–Friday, 8 a.m. to 7 p.m.

We wish you good health!

Staywell Health Plan

This information is available for free in other languages. Please contact our Customer Service number at 1-866-334-7927 (TTY/TDD 1-877-247-6272) Monday–Friday, 8 a.m. to 7 p.m.

Esta información está disponible gratis en otros idiomas. Por favor comuníquese con nuestro Servicio al Cliente al 1-866-334-7927 (TTY/TDD 1-877-247-6272) de lunes a viernes, de 8 a.m. a 7 p.m.