

## Wellcare Classic (PDP) offered by WellCare Prescription Insurance, Inc. Annual Notice of Change for 2026

You're enrolled as a member of Wellcare Classic (PDP).

This material describes changes to our plan's costs and benefits next year.

- **You have from October 15 - December 7 to make changes to your Medicare coverage for next year.** If you don't join another plan by December 7, 2025, you'll stay in Wellcare Classic (PDP).
- To change to a **different plan**, visit [www.Medicare.gov](http://www.Medicare.gov) or review the list in the back of your *Medicare & You 2026* handbook.
- Note this is only a summary of changes. More information about costs, benefits, and rules is in the *Evidence of Coverage*. Get a copy at [go.wellcare.com/PDP](http://go.wellcare.com/PDP) or call Member Services at 1-888-550-5252 (TTY users call 711) to get a copy by mail.

### More Resources

- Call Member Services at 1-888-550-5252 (TTY users call 711) for more information. Hours are: Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. This call is free.
- We must provide information in a way that works for you (in languages other than English, in braille, in audio, in large print, or other alternate formats, etc.). Please call Member Services if you need plan information in another format.

### About Wellcare Classic (PDP)

- Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PFFS, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.
- When this material says “we,” “us,” or “our,” it means WellCare Prescription Insurance, Inc. When it says “plan” or “our plan,” it means Wellcare Classic (PDP).
- **If you do nothing by December 7, 2025, you'll automatically be enrolled in Wellcare Classic (PDP).** Starting January 1, 2026, you'll get your drug coverage through Wellcare Classic (PDP). Go to Section 3 for more information about how to change plans and deadlines for making a change.

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## Summary of Important Costs for 2026

	2025 (this year)	2026 (next year)
<p><b>Monthly plan premium*</b></p> <p>* Your premium can be higher or lower than this amount. Go to Section 1.1 for details.</p>	\$23.30	<b>\$4.70</b>
<p><b>Part D drug coverage deductible</b> (Go to Section 1.4 for details.)</p>	\$590 except for covered insulin products and most adult Part D vaccines.	<b>\$615 except for covered insulin products and most adult Part D vaccines.</b>
<p><b>Part D drug coverage</b> (Go to Section 1.4 for details, including Yearly Deductible, Initial Coverage, and Catastrophic Coverage Stages.)</p>	<p>Copayment/Coinsurance during the Initial Coverage Stage:</p> <p>Drug Tier 1: Standard cost sharing: \$3 copay for a one-month (30-day) supply.</p> <p>Preferred cost sharing: \$0 copay for a one-month (30-day) supply.</p> <p>Drug Tier 2: Standard cost sharing: \$8 copay for a one-month (30-day) supply.</p> <p>Preferred cost sharing:</p>	<p><b>Copayment/Coinsurance during the Initial Coverage Stage:</b></p> <p><b>Drug Tier 1:</b> <b>Standard cost sharing:</b> <b>\$10 copay for a one-month (30-day) supply.</b></p> <p><b>Preferred cost sharing:</b> <b>\$0 copay for a one-month (30-day) supply.</b></p> <p><b>Drug Tier 2:</b> <b>Standard cost sharing:</b> <b>\$20 copay for a one-month (30-day) supply.</b></p>

	<p style="text-align: center;"><b>2025</b> <b>(this year)</b></p>	<p style="text-align: center;"><b>2026</b> <b>(next year)</b></p>
	<p>\$5 copay for a one-month (30-day) supply.</p> <p>Drug Tier 3: Standard cost sharing: 22% of the total cost for a one-month (30-day) supply. You pay \$35 per month supply of each covered insulin product on this tier.</p> <p>Preferred cost sharing: 21% of the total cost for a one-month (30-day) supply. You pay \$35 per month supply of each covered insulin product on this tier.</p> <p>Drug Tier 4: Standard cost sharing: 36% of the total cost for a one-month (30-day) supply. You pay \$35 per month supply of each covered insulin product on this tier.</p> <p>Preferred cost sharing: 35% of the total cost for a one-month (30-day) supply.</p>	<p><b>Preferred cost sharing: \$10 copay for a one-month (30-day) supply.</b></p> <p><b>Drug Tier 3: Standard cost sharing: 25% of the total cost for a one-month (30-day) supply. You pay the lesser of \$35 or 25% per month supply of each covered insulin product on this tier.</b></p> <p><b>Preferred cost sharing: 25% of the total cost for a one-month (30-day) supply.</b></p> <p><b>You pay the lesser of \$35 or 25% per month supply of each covered insulin product on this tier.</b></p> <p><b>Drug Tier 4: Standard cost sharing: 29% of the total cost for a one-month (30-day) supply. You pay the lesser of \$35 or 25% per month supply of each</b></p>

	<p style="text-align: center;"><b>2025 (this year)</b></p>	<p style="text-align: center;"><b>2026 (next year)</b></p>
	<p>You pay \$35 per month supply of each covered insulin product on this tier.</p> <p>Drug Tier 5: Standard cost sharing: 25% of the total cost for a one-month (30-day) supply. Preferred cost sharing: 25% of the total cost for a one-month (30-day) supply.</p> <p>Catastrophic Coverage Stage: During this payment stage, you pay nothing for your covered Part D drugs.</p>	<p><b>covered insulin product on this tier.</b></p> <p><b>Preferred cost sharing: 27% of the total cost for a one-month (30-day) supply.</b></p> <p><b>You pay the lesser of \$35 or 25% per month supply of each covered insulin product on this tier.</b></p> <p><b>Drug Tier 5:</b> <b>Standard cost sharing: 25% of the total cost for a one-month (30-day) supply.</b></p> <p><b>Preferred cost sharing: 25% of the total cost for a one-month (30-day) supply.</b></p> <p><b>Catastrophic Coverage Stage:</b> <b>During this payment stage, you pay nothing for your covered Part D drugs.</b></p>

## SECTION 1 Changes to Benefits & Costs for Next Year

### Section 1.1 Changes to the Monthly Plan Premium

	2025 (this year)	2026 (next year)
<b>Monthly plan premium</b> (You must also continue to pay your Medicare Part B premium unless it's paid for you by Medicaid.)	\$23.30	<b>\$4.70</b>

### Factors that could change your Part D Premium Amount

- Late Enrollment Penalty - Your monthly plan premium will be *more* if you're required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that's at least as good as Medicare drug coverage (also referred to as creditable coverage) for 63 days or more.
- Higher Income Surcharge - If you have a higher income, you may have to pay an additional amount each month directly to the government for Medicare drug coverage.
- Extra Help - Your monthly plan premium will be less if you get Extra Help with your drug costs. Go to Section 4 for more information about Extra Help from Medicare.

### Section 1.2 Changes to the Pharmacy Network

Amounts you pay for your prescription drugs can depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies. Our network includes pharmacies with preferred cost sharing, which may offer you lower cost sharing than the standard cost sharing offered by other network pharmacies for some drugs.

Our network of pharmacies has changed for next year. Review the 2026 *Pharmacy Directory* [go.wellcare.com/2026providerdirectories](https://go.wellcare.com/2026providerdirectories) to see which pharmacies are in our network. Here's how to get an updated *Pharmacy Directory*:

- Visit our website at [go.wellcare.com/2026providerdirectories](https://go.wellcare.com/2026providerdirectories).

- Call Member Services at 1-888-550-5252 (TTY users call 711) to get current pharmacy information or to ask us to mail you a *Pharmacy Directory*.

We can make changes to the pharmacies that are part of our plan during the year. If a mid-year change in our pharmacies affects you, call Member Services at 1-888-550-5252 (TTY users call 711) for help.

## Section 1.3 Changes to Part D Drug Coverage

### Changes to Our Drug List

Our list of covered drugs is called a formulary or Drug List. A copy of our Drug List is provided electronically.

We made changes to our Drug List, which could include removing or adding drugs, changing the restrictions that apply to our coverage for certain drugs, or moving them to a different cost-sharing tier.

**Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions, or if your drug has been moved to a different cost-sharing tier.**

Most of the changes in the Drug List are new for the beginning of each year. However, we might make other changes that are allowed by Medicare rules that will affect you during the calendar year. We update our online Drug List at least monthly to provide the most up-to-date list of drugs. If we make a change that will affect your access to a drug you're taking, we'll send you a notice about the change.

If you're affected by a change in drug coverage at the beginning of the year or during the year, review Chapter 7 of your *Evidence of Coverage* and talk to your prescriber to find out your options, such as asking for a temporary supply, applying for an exception, and/or working to find a new drug. Call Member Services at 1-888-550-5252 (TTY users call 711) for more information.

## Section 1.4 Changes to Prescription Drug Benefits & Costs

### Do you get Extra Help to pay for your drug coverage costs?

If you're in a program that helps pay for your drugs (Extra Help), **the information about costs for Part D drugs may not apply to you.** We sent you a separate material, called the *Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs*, which tells you about your drug costs. If you get Extra Help and you don't get this material by September 30th, 2025, call Member Services at 1-888-550-5252 (TTY users call 711) and ask for the *LIS Rider*.

## Drug Payment Stages

There are **3 drug payment stages**: the Yearly Deductible Stage, the Initial Coverage Stage, and the Catastrophic Coverage Stage. The Coverage Gap Stage and the Coverage Gap Discount Program no longer exist in the Part D benefit.

- **Stage 1: Yearly Deductible**

You start in this payment stage each calendar year. During this stage, you pay the full cost of your Part D drugs until you've reached the yearly deductible.

- **Stage 2: Initial Coverage**

Once you pay the yearly deductible, you move to the Initial Coverage Stage. In this stage, our plan pays its share of the cost of your drugs, and you pay your share of the cost. You generally stay in this stage until your year-to-date Out-of-Pocket costs reach \$2,100.

- **Stage 3: Catastrophic Coverage**

This is the third and final drug payment stage. In this stage, you pay nothing for your covered Part D drugs. You generally stay in this stage for the rest of the calendar year.

The Coverage Gap Discount Program has been replaced by the Manufacturer Discount Program. Under the Manufacturer Discount Program, drug manufacturers pay a portion of our plan's full cost for covered Part D brand name drugs and biologics during the Initial Coverage Stage and the Catastrophic Coverage Stage. Discounts paid by manufacturers under the Manufacturer Discount Program don't count toward out-of-pocket costs.

## Drug Costs in Stage 1: Yearly Deductible

The table shows your cost per prescription during this stage.

	2025 (this year)	2026 (next year)
<b>Yearly Deductible</b>	\$590	<b>\$615</b>

## Drug Costs in Stage 2: Initial Coverage

The table shows your cost per prescription for a one-month (30-day) supply filled at a network pharmacy with standard and preferred cost sharing.

We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List. Most adult Part D vaccines are covered at no cost to you. For more information about the costs of vaccines, or information about the costs for a long-term supply; at a

network pharmacy that offers preferred cost sharing; or for mail-order prescriptions, go to Chapter 4 of your *Evidence of Coverage*.

Once you've paid \$2,100 out of pocket for covered Part D drugs, you'll move to the next stage (the Catastrophic Coverage Stage).

	<b>2025 (this year)</b>	<b>2026 (next year)</b>
<b>Drug Tier 1 - Preferred Generic:</b>	<p><i>Standard cost sharing:</i> You pay a \$3 copay Your cost for a one-month (30-day) mail-order prescription is \$3.</p> <p><i>Preferred cost sharing:</i> You pay a \$0 copay Your cost for a one-month (30-day) mail-order prescription is \$0.</p>	<p><b><i>Standard cost sharing:</i> You pay a \$10 copay</b></p> <p><b>A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p> <p><b><i>Preferred cost sharing:</i> You pay a \$0 copay</b></p> <p><b>A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p>
<b>Drug Tier 2 - Generic:</b>	<p><i>Standard cost sharing:</i> You pay a \$8 copay Your cost for a one-month (30-day) mail-order prescription is \$8.</p> <p><i>Preferred cost sharing:</i> You pay a \$5 copay Your cost for a one-month (30-day) mail-order prescription is \$5.</p>	<p><b><i>Standard cost sharing:</i> You pay a \$20 copay</b></p> <p><b>A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p> <p><b><i>Preferred cost sharing:</i> You pay a \$10 copay</b></p> <p><b>A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p>

	2025 (this year)	2026 (next year)
<b>Drug Tier 3 - Preferred Brand:</b>	<p><i>Standard cost sharing:</i> You pay 22% of the total cost You pay \$35 per month supply of each covered insulin product on this tier. Your cost for a one-month (30-day) mail-order prescription is 22%.</p> <p><i>Preferred cost sharing:</i> You pay 21% of the total cost You pay \$35 per month supply of each covered insulin product on this tier. Your cost for a one-month (30-day) mail-order prescription is 21%.</p>	<p><b><i>Standard cost sharing:</i> You pay 25% of the total cost You pay the lesser of \$35 or 25% per month supply of each covered insulin product on this tier. A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p> <p><b><i>Preferred cost sharing:</i> You pay 25% of the total cost You pay the lesser of \$35 or 25% per month supply of each covered insulin product on this tier. A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p>

	<b>2025 (this year)</b>	<b>2026 (next year)</b>
<b>Drug Tier 4 - Non-Preferred Drug:</b>	<p><i>Standard cost sharing:</i> You pay 36% of the total cost You pay \$35 per month supply of each covered insulin product on this tier. Your cost for a one-month (30-day) mail-order prescription is 36%.</p> <p><i>Preferred cost sharing:</i> You pay 35% of the total cost You pay \$35 per month supply of each covered insulin product on this tier. Your cost for a one-month (30-day) mail-order prescription is 35%.</p>	<p><b><i>Standard cost sharing:</i> You pay 29% of the total cost You pay the lesser of \$35 or 25% per month supply of each covered insulin product on this tier. A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p> <p><b><i>Preferred cost sharing:</i> You pay 27% of the total cost You pay the lesser of \$35 or 25% per month supply of each covered insulin product on this tier. A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p>
<b>Drug Tier 5 - Specialty Tier:</b>	<p><i>Standard cost sharing:</i> You pay 25% of the total cost Your cost for a one-month (30-day) mail-order prescription is 25%.</p> <p><i>Preferred cost sharing:</i> You pay 25% of the total cost Your cost for a one-month (30-day) mail-order prescription is 25%.</p>	<p><b><i>Standard cost sharing:</i> You pay 25% of the total cost A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p> <p><b><i>Preferred cost sharing:</i> You pay 25% of the total cost A one-month (30-day) mail-order prescription is <u>not</u> covered.</b></p>

**Changes to the Catastrophic Coverage Stage**

For specific information about your costs in the Catastrophic Coverage Stage, go to Chapter 4, Section 6 in your *Evidence of Coverage*.

## SECTION 2 Administrative Changes

The information in the Administrative Changes grid below reflects year-over-year changes to your plan that do not directly impact benefits or cost-shares.

	2025 (this year)	2026 (next year)
<b>Advance Coverage Determination Request</b>	Members could request a Coverage Determination prior to the upcoming benefit year effective date.	<b>Members can request a Coverage Determination on or after 1/1/2026. Any request submitted prior to this date will only be evaluated for the current benefit year.</b>
<b>Medicare Prescription Payment Plan</b>	The Medicare Prescription Payment Plan is a payment option that began this year and can help you manage your out-of-pocket costs for drugs covered by our plan by spreading them across the calendar year (January-December). You may be participating in this payment option.	<b>If you're participating in the Medicare Prescription Payment Plan and stay in the same Part D plan, your participation will be automatically renewed for 2026. To learn more about this payment option, call us at 1-833-750-9969. (TTY only, call 1-800-716-3231.) We are available for phone calls 24 hours a day, 7 days a week or visit <a href="http://www.Medicare.gov">www.Medicare.gov</a>.</b>
<b>Membership disenrollment options</b>	If you need to switch from our plan to Original Medicare or another Medicare	<b>If you need to switch from our plan to Original Medicare or another</b>

	2025 (this year)	2026 (next year)
	Advantage plan, you need to send us a written request to disenroll. For more details, please refer to Chapter 8 of your Evidence of Coverage.	<b>Medicare Advantage plan, you can send us a written request to disenroll or visit our website to disenroll online. For more details, please refer to Chapter 8 of your Evidence of Coverage.</b>

### SECTION 3 How to Change Plans

**To stay in Wellcare Classic (PDP), you don't need to do anything.** Unless you sign up for a different plan or change to Original Medicare by December 7, you'll automatically be enrolled in our Wellcare Classic (PDP).

If you want to change plans for 2026 follow these steps:

- **To change to a different Medicare health plan,** enroll in the new plan. Depending on which type of plan you choose, you may automatically be disenrolled from Wellcare Classic (PDP).
  - You'll automatically be disenrolled from Wellcare Classic (PDP) if you enroll in any Medicare health plan that includes Part D prescription drug coverage. You'll also automatically be disenrolled if you join a Medicare Health Maintenance Organization (HMO) or Medicare Preferred Provider Organization (PPO), even if that plan doesn't include prescription drug coverage.
  - If you choose a Private Fee-For-Service plan without Part D drug coverage, a Medicare Medical Savings Account plan, or a Medicare Cost Plan, you can enroll in that new plan and keep Wellcare Classic (PDP) for your drug coverage. Enrolling in one of these plan types will not automatically disenroll you from Wellcare Classic (PDP). If you are enrolling in this plan type and want to leave our plan, you must ask to be disenrolled from Wellcare Classic (PDP). To ask to be disenrolled, you must send us a written request or call Medicare at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week (TTY users should call 1-877-486-2048).
- **To change to Original Medicare with Medicare drug coverage,** enroll in the new Medicare drug plan. You'll be automatically disenrolled from Wellcare Classic (PDP).

- **To change to Original Medicare without a drug plan**, you can send us a written request to disenroll or visit our website to disenroll online at [go.wellcare.com/PDP](https://go.wellcare.com/PDP). Call Member Services at 1-888-550-5252 (TTY users call 711) for more information on how to do this. Or call **Medicare** at 1-800-MEDICARE (1-800-633-4227) and ask to be disenrolled. TTY users can call 1-877-486-2048. If you don't enroll in a Medicare drug plan, you may pay a Part D late enrollment penalty (go to Section 1.1).
- **To learn more about Original Medicare and the different types of Medicare plans**, visit [www.Medicare.gov](https://www.Medicare.gov), check the *Medicare & You* 2026 handbook, call your State Health Insurance Assistance Program (go to Section 5), or call 1-800-MEDICARE (1-800-633-4227).

### Section 3.1 Deadlines for Changing Plans

People with Medicare can make changes to their coverage from **October 15 – December 7** each year.

If you enrolled in a Medicare Advantage plan for January 1, 2026, and don't like your plan choice, you can switch to another Medicare health plan (with or without Medicare drug coverage) or switch to Original Medicare (with or without separate Medicare drug coverage) between January 1 – March 31, 2026.

### Section 3.2 Are there other times of the year to make a change?

In certain situations, people may have other chances to change their coverage during the year. Examples include people who:

- Have Medicaid
- Get Extra Help paying for their drugs
- Have or are leaving employer coverage
- Move out of our plan's service area

If you recently moved into or currently live in an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (with or without Medicare drug coverage) or switch to Original Medicare (with or without separate Medicare drug coverage) at any time. If you recently moved out of an institution, you have an opportunity to switch plans or switch to Original Medicare for 2 full months after the month you move out.

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## SECTION 4      **Get Help Paying for Prescription Drugs**

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You may qualify for help paying for prescription drugs. Different kinds of help are available:

- **Extra Help from Medicare.** People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly drug plan premiums, yearly deductibles, and coinsurance. Also, people who qualify won't have a late enrollment penalty. To see if you qualify, call:
  - 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048, 24 hours a day, 7 days a week.
  - Social Security at 1-800-772-1213 between 8 a.m. and 7 p.m., Monday – Friday for a representative. Automated messages are available 24 hours a day. TTY users can call 1-800-325-0778.
  - Your State Medicaid Office.
- **Help from your state's pharmaceutical assistance program (SPAP).** North Carolina has a program called North Carolina HIV Medication Assistance Program (HMAP) that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program (SHIP). To get the phone number for your state, visit [shiphelp.org](http://shiphelp.org), or call 1-800-MEDICARE.
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible people living with HIV/AIDS have access to life-saving HIV medications. To be eligible for the ADAP operating in your state, you must meet certain criteria, including proof of state residence and HIV status, low income as defined by the state, and uninsured/under-insured status. Medicare Part D drugs that are also covered by ADAP qualify for prescription cost-sharing help through The North Carolina HIV Medication Assistance Program (NC HMAP). For information on eligibility criteria, covered drugs, how to enroll in the program, or, if you're currently enrolled, how to continue getting help, call The North Carolina HIV Medication Assistance Program (NC HMAP) at 1-877-466-2232 (TTY 711) from 8 a.m. - 5 p.m. local time, Monday - Friday. Be sure, when calling, to inform them of your Medicare Part D plan name or policy number.
- **The Medicare Prescription Payment Plan.** The Medicare Prescription Payment Plan is a payment option that works with your current drug coverage to help you manage your out-of-pocket costs for drugs covered by our plan by spreading them across the calendar year (January – December). Anyone with a Medicare drug plan or Medicare health plan with drug coverage (like a Medicare Advantage plan with drug coverage) can use this payment option. **This payment option might help you manage your expenses, but it doesn't save you money or lower your drug costs.**

Extra Help from Medicare and help from your SPAP and ADAP, for those who qualify, is more advantageous than participation in the Medicare Prescription Payment Plan. All members are eligible to participate in the Medicare Prescription Payment Plan, regardless of income level. To learn more about this payment option, call us at 1-833-750-9969 (TTY users call 1-800-716-3231.) We are available for phone calls, 24 hours a day, 7 days a week or visit [www.Medicare.gov](http://www.Medicare.gov).

## SECTION 5 Questions?

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### Get Help from Wellcare Classic (PDP)

- **Call Member Services at 1-888-550-5252. (TTY users call 711.)**

We're available for phone calls Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m.. Calls to these numbers are free.

- **Read your 2026 Evidence of Coverage**

This *Annual Notice of Change* gives you a summary of changes in your benefits and costs for 2026. For details, look in the *2026 Evidence of Coverage for Wellcare Classic (PDP)*. The *Evidence of Coverage* is the legal, detailed description of our plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. Get the *Evidence of Coverage* on our website at [go.wellcare.com/PDP](http://go.wellcare.com/PDP) or call Member Services at 1-888-550-5252 (TTY users call 711) to ask us to mail you a copy.

- **Visit [go.wellcare.com/PDP](http://go.wellcare.com/PDP)**

Our website has the most up-to-date information about our pharmacy network (*Pharmacy Directory*) and our *List of Covered Drugs* (formulary/Drug List).

### Get Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In North Carolina, the SHIP is called North Carolina Seniors' Health Insurance Information Program (SHIIP).

Call North Carolina Seniors' Health Insurance Information Program (SHIIP) to get free personalized health insurance counseling. They can help you understand your Medicare plan choices and answer questions about switching plans. Call North Carolina Seniors' Health Insurance Information Program (SHIIP) at 1-855-408-1212. Learn more about North Carolina Seniors' Health Insurance Information

Program (SHIIP) by visiting <https://www.ncdoi.gov/consumers/medicare-and-seniors-health-insurance-information-program-shiip/contact-seniors-health-insurance-information-program-shiip>.

## Get Help from Medicare

- **Call 1-800-MEDICARE (1-800-633-4227)**

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users can call 1-877-486-2048.

- **Chat live with [www.Medicare.gov](http://www.Medicare.gov)**

You can chat live at [www.Medicare.gov/talk-to-someone](http://www.Medicare.gov/talk-to-someone).

- **Write to Medicare**

You can write to Medicare at PO Box 1270, Lawrence, KS 66044

- **Visit [www.Medicare.gov](http://www.Medicare.gov)**

The official Medicare website has information about cost, coverage, and quality Star Ratings to help you compare Medicare prescription drug plans in your area.

- **Read *Medicare & You 2026***

The *Medicare & You 2026* handbook is mailed to people with Medicare every fall. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. Get a copy at [www.Medicare.gov](http://www.Medicare.gov) or by calling 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.