

Wellcare By 'Ohana Health Plan

H2491

Prior Authorization Metrics Summary

Effective 12/31/2025



Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary - Medicare : MA Contract : H2491

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	24,091	27,851	86.50%
Requests Denied	3,760	27,851	13.50%
Request Approved Only After Time for Review was extended	0	27,851	0.00%
Request Approved Only After Appeal	302	313	96.49%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	4 days	1 days

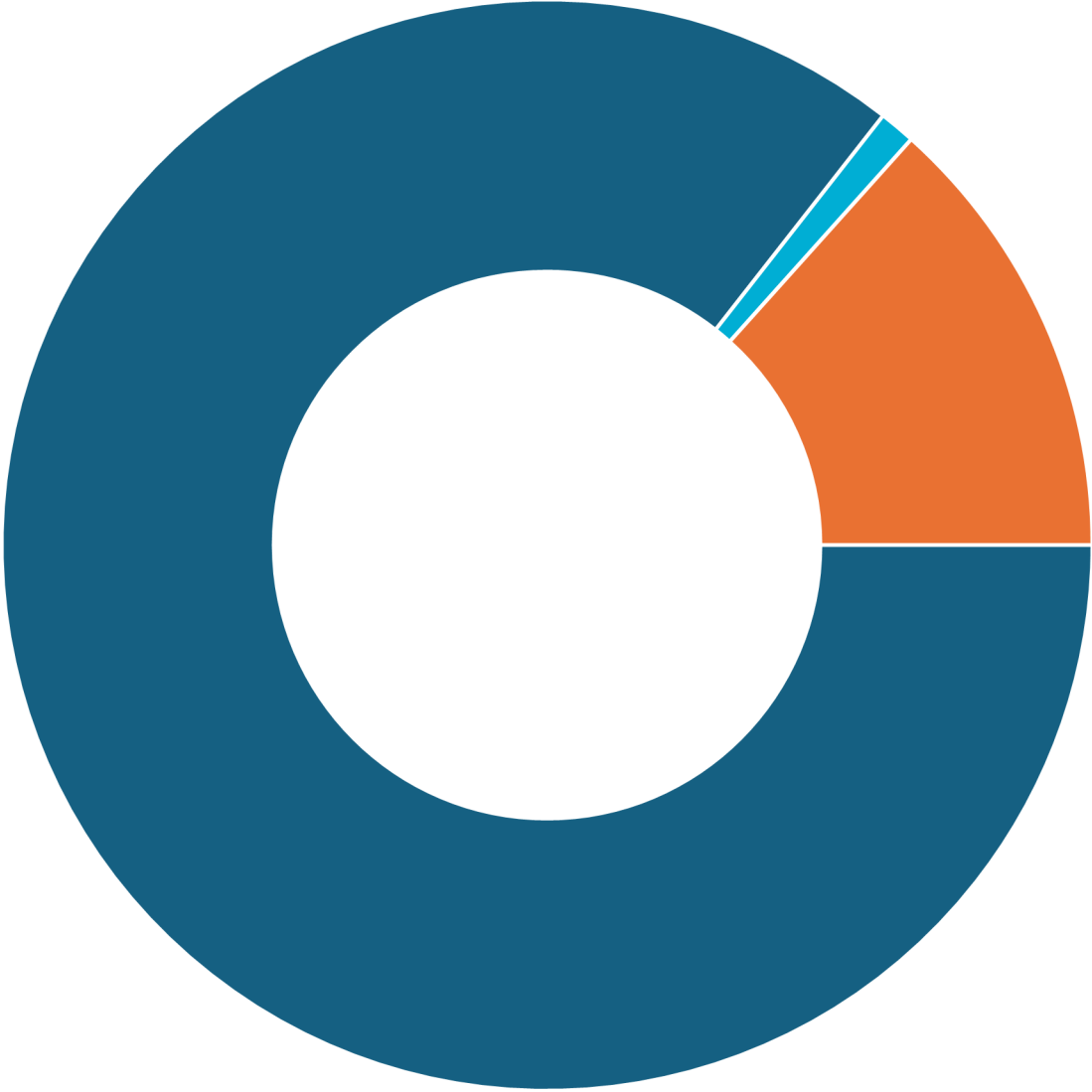
Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	4,090	4,574	89.42%
Requests Denied	484	4,574	10.58%
Request Approved Only After Time for Review was extended	0	4,574	0.00%
Request Approved Only After Appeal	60	70	85.71%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	1 days

In 2025, Medicare: MA Contract: H2491 received a total of 27,851 standard (non-urgent) prior authorization requests for our covered patients.

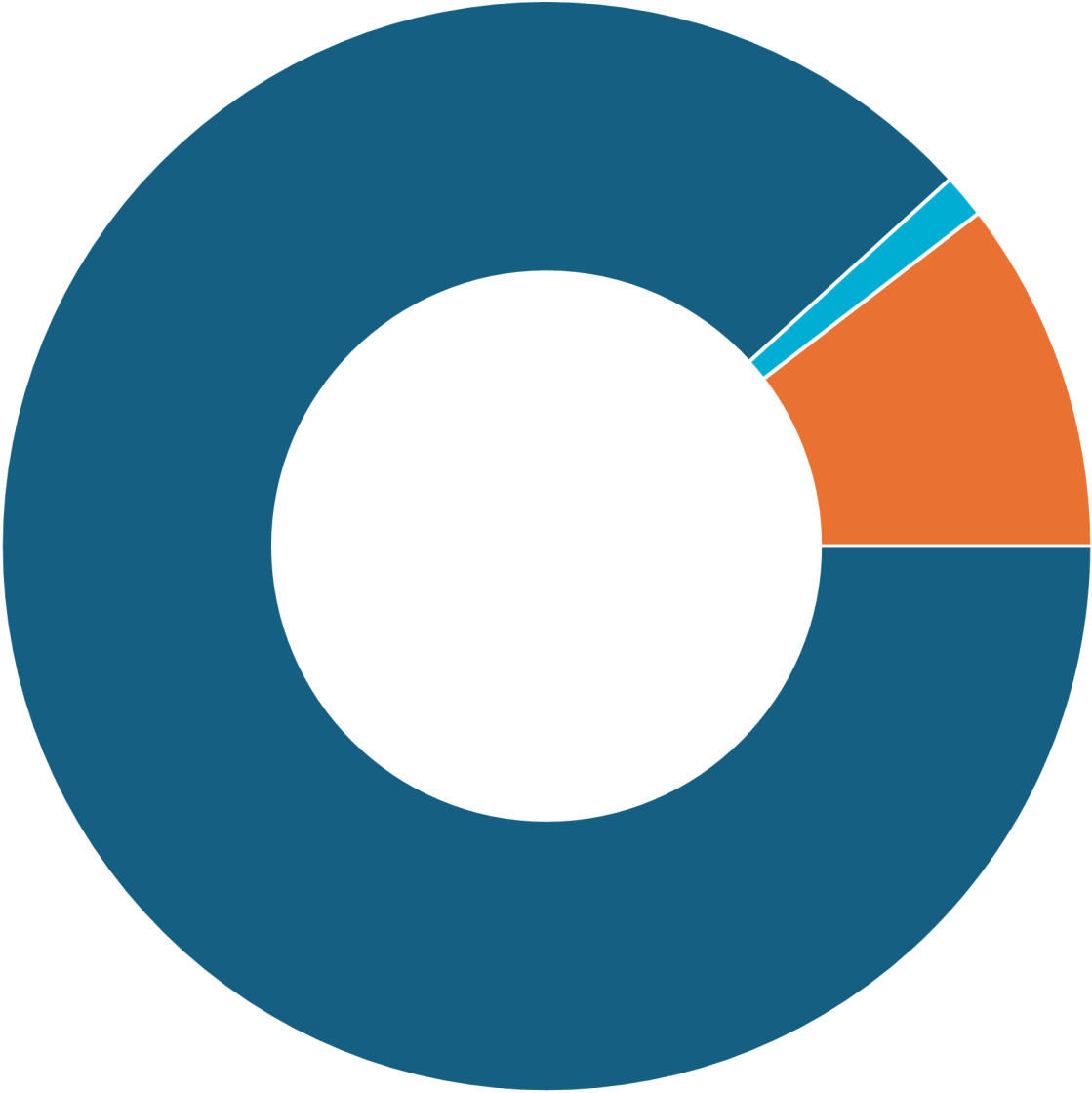
86.50% of those requests were approved:



- Requests Approved - 24,091
- Requests Denied- 3,760
- Request Approved Only After Time for Review was extended - 0
- Request Approved Only After Appeal - 302
- Prior Authorization Requests - Average (Days) - 4
- Prior Authorization Requests - Median (Days) - 1

In 2025, Medicare: MA Contract: H2491 received a total of 4,574 expedited (urgent) prior authorization requests for our covered patients.

89.42% of those requests were approved:



- Request Approved - 4,090
- Request Denied - 484
- Request Approved Only After Time for Review was extended - 0
- Request Approved Only After Appeal - 60
- Prior Authorization Requests - Average (Days) - 1
- Prior Authorization Requests - Median (Days) - 1