



2026 Summary of Benefits

North Carolina

Wellcare Patriot Giveback Open (PPO)

H1914 | 011 | 000

We know how important it is to have a health plan you can count on.

This is a summary of health services covered by Wellcare Patriot Giveback Open (PPO) from January 1, 2026 to December 31, 2026.

This booklet will provide you with a summary of what we cover and what you pay. It does not list every service, limitation, or exclusion. A complete list of services can be found in the plan's Evidence of Coverage (EOC). You can find the Evidence of Coverage on our website at go.wellcare.com/Medicare. To request a copy, please call 1-844-480-0680 (TTY 711). Hours are: Sunday-Saturday, 8 am to 8 pm.

Who can join?

To join this plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, live in our service area, and be a United States citizen or lawfully present in the United States. You must continue to pay your Medicare Part B premium if not otherwise paid for under NC Medicaid or by another third party.

Plan's service areas:

Our service area includes these counties in North Carolina: Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Bladen, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Clay, Cleveland, Columbus, Cumberland, Davidson, Davie, Duplin, Durham, Forsyth, Franklin, Gaston, Graham, Granville, Greene, Guilford, Harnett, Haywood, Henderson, Hoke, Iredell, Jackson, Johnston, Jones, Lincoln, Macon, Madison, Martin, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Orange, Person, Polk, Randolph, Richmond, Robeson, Rockingham, Rowan, Rutherford, Sampson, Scotland, Stanly, Stokes, Swain, Transylvania, Tyrrell, Union, Vance, Wake, Warren, Watauga, Wilkes, Yadkin, and Yancey.

About this plan & how to get care

Preferred Provider Organizations (PPOs) You'll enjoy the freedom and flexibility to access your health care where you want it and when you want it. You may seek care from any Medicare provider in the country who agrees to see you as a Medicare member, but you'll generally pay less when you use contracted providers in our network. Out-of-network providers may choose not to bill our plan and may ask you to pay for services up front. If this happens, you can fill out a claim form and submit it to us with a copy of the bill and any documentation you have about payments you have made.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. PPO plans do not require a prior authorization or referral for out-of-network services.

Our plan is for beneficiaries who receive creditable Part D coverage through a retiree plan, VA benefits, or other coverage.

Which doctors and hospitals can I use? Wellcare Patriot Giveback Open (PPO) has a network of doctors, hospitals, and other providers. You can save money by using our providers in the plan's network. You may use doctors, hospitals and other providers that are not in our network, usually for a higher copay or coinsurance.

You can see our plan's provider directory on our website at go.wellcare.com/2026providerdirectories. We cover the services and items in this document and the Evidence of Coverage if they are medically necessary.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

We must provide information in a way that works for you (in languages other than English, in audio, in braille, in large print, or other alternate formats, etc.). For more information, or to request information in an alternate format, please call us at 1-844-480-0680 (TTY users should call 711). Hours are: Sunday-Saturday, 8 am to 8 pm.

Benefits

Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000	
Note: Services with an asterisk (*) may require prior authorization. Services with a square (■) means a referral may be required.	
Monthly Plan Premium	\$0 Plan does not cover Part D. You must continue to pay your Medicare Part B premium.
Part B Premium Reduction	This plan offers a \$175 give back every month in your Social Security check.
Deductible	No deductible
Maximum Out-of-Pocket (MOOP) Responsibility	\$8,850 in-network annually \$13,300 combined in and out-of-network annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.
Inpatient Hospital Coverage	In-Network For each admission, you pay: \$325 copay per day for days 1 through 8 \$0 copay per day for days 9 through 90 * Out-of-Network Days 1-90: 35% coinsurance for each Medicare-covered hospital stay.
Outpatient Hospital Coverage Outpatient Hospital Services	In-Network \$0 copay for skin biopsies. \$400 copay for outpatient surgical services. \$350 copay for outpatient non-surgical services, including outpatient palliative care. * Out-of-Network 40% coinsurance for surgical and non-surgical services

Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Outpatient Hospital Observation Services	In-Network \$115 copay for outpatient observation services when you enter observation status through an emergency room. \$400 copay for outpatient observation services when you enter observation status through an outpatient facility. Out-of-Network 40% coinsurance
Ambulatory Surgical Center (ASC) Services	In-Network \$250 copay for each Medicare-covered visit to an ambulatory surgical center. * Out-of-Network 40% coinsurance This amount applies to each Medicare-covered visit to an ambulatory surgical center.
Doctor Visits Primary Care Providers	In-Network \$0 copay Out-of-Network \$0 copay
Specialists	In-Network \$35 copay * Out-of-Network \$35 copay

Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Preventive Care (e.g., Annual Wellness visit, Bone mass measurement, Breast cancer screening (mammogram), Cardiovascular screenings, Cervical and vaginal cancer screening, Colorectal cancer screenings, Diabetes screenings, Hepatitis B Virus Screening, Prostate cancer screenings (PSA), Vaccines (including Flu/influenza shots, Hepatitis B shots, Pneumococcal shots, COVID shots))	In-Network \$0 copay Out-of-Network \$0 copay
Emergency Care	\$115 copay Copay is waived if you are admitted to a hospital within 24 hours.
Worldwide Emergency Coverage	\$115 copay Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is <u>not</u> waived if admitted to the hospital for worldwide emergency services.
Urgently Needed Services	\$30 copay Copay is waived if you are admitted to a hospital within 24 hours.
Worldwide Urgent Care Coverage	\$115 copay Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. The copay is <u>not</u> waived if admitted to the hospital for worldwide urgently needed services.

Benefits

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Diagnostic Services/Labs/Imaging Lab Services	In-Network \$50 copay for genetic testing. \$0 copay for all other labs. * Out-of-Network 40% coinsurance
Diagnostic Tests and Procedures	In-Network \$0 copay for Medicare-covered diagnostic colonoscopy, spirometry testing and specified testing related services. \$100 copay for all other services. * Out-of-Network 40% coinsurance
Outpatient X-rays	In-Network \$50 copay * Out-of-Network 40% coinsurance
Diagnostic Radiology Services (e.g. MRI, CAT Scan)	In-Network \$0 copay for a diagnostic mammogram. \$350 copay for all other diagnostic radiology services received in an outpatient setting. \$200 copay for all other services received in all other locations. * Out-of-Network 40% coinsurance

Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Therapeutic Radiology	In-Network 20% coinsurance * Out-of-Network 40% coinsurance
Hearing Services Hearing Exam Medicare-covered	In-Network \$35 copay * Out-of-Network \$35 copay
Routine Hearing Exam	In-Network \$0 copay * Out-of-Network 40% coinsurance 1 exam(s) every year
Hearing Aids Hearing Aid Fitting/Evaluation(s)	In-Network \$0 copay * Out-of-Network 40% coinsurance 1 fitting(s) / evaluation(s) every year

Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Hearing Aid Allowance All Types	Up to a \$1,000 allowance per ear every year for hearing aids. In-Network \$0 copay * Out-of-Network 40% coinsurance Limited to 2 hearing aid(s) every year
Additional Hearing Information	What you should know Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.
Dental Services Medicare-covered	In-Network \$35 copay for each Medicare-covered service. * Out-of-Network \$35 copay for each Medicare-covered service.
Routine Diagnostic and Preventive Services	In-Network \$0 copay * Out-of-Network 50% coinsurance Cleanings 2 every year Dental x-rays 1 set(s) every date of service to 3 plan years depending on type of service Oral exams 2 every year

Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Fluoride Treatment	In-Network \$0 copay * Out-of-Network 50% coinsurance 1 every year
Other Diagnostic Dental Services	In-Network \$0 copay * Out-of-Network 50% coinsurance 1 every date of service to 3 plan years depending on type of service
Other Preventive Dental Services	In-Network \$0 copay * Out-of-Network 50% coinsurance 1 every date of service to 3 plan years depending on type of service
Routine Comprehensive Services	
Restorative Services	In-Network \$0 copay * Out-of-Network 50% coinsurance

Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Endodontics/Periodontics	In-Network \$0 copay * Out-of-Network 50% coinsurance
Oral/Maxillofacial Surgery	In-Network \$0 copay * Out-of-Network 50% coinsurance
Adjunctive General Services	In-Network \$0 copay * Out-of-Network 50% coinsurance For more information, limitations and exclusions, please see your Evidence of Coverage. Additional dental limitations and exclusions apply.
Additional Dental Information	What you should know: This plan includes coverage up to \$2,000 per plan year for all in-network and out-of-network covered routine comprehensive dental services. You may use either in-network or out-of-network dentists for routine dental care (non-Medicare-covered services). Your out-of-pocket costs may be higher if you use out-of-network providers. Out-of-network providers are not contracted to accept plan payment as payment in full. They might charge you more than the plan pays.

Benefits

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Vision Care Eye Exam Medicare-covered	In-Network \$0 copay for each Medicare-covered diabetic retinopathy screening or diabetic eye exam \$35 copay for all other Medicare-covered eye exams * Out-of-Network \$0 copay for each Medicare-covered diabetic retinopathy screening or diabetic eye exam \$35 copay for all other Medicare-covered eye exams
Routine Eye Exam (Refraction)	In-Network \$0 copay * Out-of-Network 40% coinsurance 1 exam(s) every year
Glaucoma Screening	In-Network \$0 copay for each Medicare-covered service. Out-of-Network 40% coinsurance for each Medicare-covered service
Eyewear Medicare-covered	In-Network \$0 copay Out-of-Network 40% coinsurance

Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Routine Eyewear Contact Lenses/ Eyeglasses (frame and lenses)/ Eyeglass Frames Eyewear Allowance	In-Network \$0 copay * Out-of-Network 40% coinsurance Up to a \$200 combined allowance towards contacts and glasses (lenses and/or frames) every year.
Mental Health Services Inpatient Visit	In-Network For each admission, you pay: • \$325 copay per day for days 1 through 6 • \$0 copay per day for days 7 through 90 * Out-of-Network Days 1-90: • 35% coinsurance for each Medicare-covered hospital stay.
Outpatient Individual Therapy Visit	In-Network \$0 copay * Out-of-Network 40% coinsurance
Outpatient Group Therapy Visit	In-Network \$0 copay * Out-of-Network 40% coinsurance

Benefits

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Skilled Nursing Facility (SNF)	In-Network For each benefit period, you pay: • \$0 copay per day for days 1 through 20 • \$218 copay per day for days 21 through 70 • \$0 copay per day for days 71 through 100 * Out-of-Network Days 1-100: • 35% coinsurance per benefit period
Therapy and Rehabilitation Services Physical Therapy	In-Network \$35 copay * Out-of-Network 40% coinsurance
Outpatient Rehabilitation Services Provided by an Occupational Therapist	In-Network \$35 copay * Out-of-Network 40% coinsurance
Pulmonary Rehabilitation Services	In-Network \$25 copay Out-of-Network 40% coinsurance

Benefits

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Ambulance Ground Ambulance	In-Network \$335 copay * Out-of-Network \$335 copay
Air Ambulance	In-Network \$335 copay * Out-of-Network \$335 copay
Transportation Services (Non-emergency medical transportation)	In-Network <u>Not</u> covered Out-of-Network <u>Not</u> covered
Medicare Part B Drugs Chemotherapy Drugs and Other Part B Drugs	In-Network 20% coinsurance * Out-of-Network 40% coinsurance Certain Part B rebatable drugs may be subject to a lower coinsurance than the amount shown above.
Insulin	In-Network \$35 copay (maximum per month) * Out-of-Network \$35 copay (maximum per month)

Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Allergy Antigen	In-Network 0% coinsurance * Out-of-Network 0% coinsurance

Additional Benefits

Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000	
Note: Services with an asterisk (*) may require prior authorization. Services with a square (■) means a referral may be required.	
Chiropractic Services Medicare-covered	In-Network \$15 copay * Out-of-Network 40% coinsurance
Acupuncture Medicare-covered	In-Network \$0 copay for Medicare-covered Acupuncture received in a PCP office. \$15 copay for Medicare-covered Acupuncture received in a Chiropractor office. \$35 copay for Medicare-covered Acupuncture received in a Specialist office. * Out-of-Network \$0 copay for Medicare-covered Acupuncture received in a PCP office. 40% coinsurance for Medicare-covered Acupuncture received in a Chiropractor office. \$35 copay for Medicare-covered Acupuncture received in a Specialist office.
Podiatry Services (Foot Care) Medicare-covered	In-Network \$35 copay * Out-of-Network 40% coinsurance

Additional Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Virtual Visits	\$0 copay for virtual visit services performed through your plan's virtual visit provider(s). Our plan offers 24 hours per day, 7 days per week virtual visit access to board certified doctors to help address a wide variety of health concerns/questions. Covered services include general medical, behavioral health, dermatology, and more. A virtual visit (also known as telehealth or telemedicine) is a visit with a doctor either over the phone or internet using a smart phone, tablet, or a computer. Certain types of visits may require internet and a camera-enabled device. For more information, please see your Evidence of Coverage. What you should know: The \$0 copay above only applies when services are received from your plan's virtual visit provider(s). If you receive telemedicine services from a network provider and not your plan's virtual visit provider(s), you will pay the cost shares listed for those providers, as outlined within the Evidence of Coverage (e.g., if you receive telehealth services from your PCP, you will pay the PCP cost share).
Social Support Platform	Our plan provides an online and app-based support platform for your overall well-being. The platform offers personalized therapeutic self-guided activities and programs to help manage stress, anxiety, and support your emotional and mental health. Engage in interactive activities, meditations and games tailored to your needs. The platform also features the ability to join social communities. Available online 24/7 - you can use it whenever you choose. For more information on how to access the social support platform, please see your Evidence of Coverage. \$0 copay

Additional Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Home Health Agency Care	In-Network \$0 copay * Out-of-Network 40% coinsurance
Medical Equipment/Supplies Durable Medical Equipment (DME)	In-Network 20% coinsurance * Out-of-Network 40% coinsurance
Prosthetics	In-Network 20% coinsurance * Out-of-Network 40% coinsurance
Diabetic Supplies	In-Network \$0 copay * Out-of-Network 40% coinsurance For more information, limitations and exclusions, please see your Evidence of Coverage.
Diabetic Therapeutic Shoes Or Inserts	In-Network 20% coinsurance * Out-of-Network 40% coinsurance

Additional Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
Opioid Treatment Program Services	In-Network \$35 copay * Out-of-Network \$35 copay
Health and Wellness Education Programs Fitness	For a detailed list of wellness education program benefits offered, please refer to the Evidence of Coverage. \$0 copay What you should know: To help support an active and healthy lifestyle, your plan provides a fitness program that offers access to fitness locations nationwide. You may access one or more gyms within the fitness network. Members have access to in-person fitness centers, available on-demand exercise programs, and a variety of Home Fitness Kits (including a wearable fitness tracker).
24-Hour Nurse Advice Line	\$0 copay
Annual Routine Physical Exam	In-Network \$0 copay Out-of-Network \$0 copay What you should know: The exam includes a detailed medical/family history and recommendations for preventive screenings/care.

Additional Benefits

	Wellcare Patriot Giveback Open (PPO) H1914, Plan 011, 000
My Wellcare Rewards	With My Wellcare Rewards, you can earn up to \$100 by completing eligible health activities and portal activities through your member portal. Your earned rewards will be delivered to you in the form of a Debit card. Debit card restrictions may apply.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATTENTION: If you speak a language other than English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-877-374-4056 (TTY: 711).

Español ATENCIÓN: Contamos con servicios de asistencia lingüística que se encuentran disponibles para usted de manera gratuita. También se encuentran disponibles de manera gratuita ayudas y servicios auxiliares adecuados para proporcionar información en formatos accesibles. Llame al 1-877-374-4056 (TTY: 711).

简体中文 注意：我们为您提供免费的语言协助服务，同时也可免费提供适当的辅助设施与服务，以便提供无障碍格式的信息。请致电 1-877-374-4056（TTY：711）。

繁體中文 注意：我們為您提供免費的語言協助服務，還免費提供適當的輔助工具和服務，以無障礙格式提供資訊。請致電 1-877-374-4056 (TTY：711)。

Français REMARQUE : des services d'assistance linguistique gratuits sont à votre disposition. Des services et aides pour obtenir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-877-374-4056 (TTY : 711).

Français cadien COMMUNIQUE: Des services d'aide linguistique sans frais sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations en formats accessibles sont également proposés sans frais. Composez le 1-877-374-4056 (TTY : 711).

العربية انتباه: تتوفر لك خدمات مساعدة لغوية مجانية. تتوفر كذلك مجاناً مساعدات وخدمات إضافية ملائمة لتزويد المعلومات بتنسيقات قابلة للوصول إليها. اتصل على الرقم 1-877-374-4056 (TTY: 711).

Tiếng Việt LƯU Ý: Chúng tôi có cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí. Các dịch vụ và trợ giúp bổ trợ phù hợp để cung cấp thông tin ở các định dạng có thể truy cập cũng được cung cấp miễn phí. Gọi 1-877-374-4056 (TTY: 711).

Deutsch ACHTUNG: Sprachdienstleistungen stehen Ihnen kostenlos zur Verfügung. Geeignete zusätzliche Unterstützung und Dienstleistungen für Informationen in zugänglichen Formaten stehen Ihnen ebenfalls kostenlos zur Verfügung. Rufen Sie folgende Nummer an: 1-877-374-4056 (TTY: 711).

हिंदी ध्यान दें: आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध हैं. एक्सेस करने योग्य फॉर्मेट में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएं भी निःशुल्क उपलब्ध हैं. 1-877-374-4056 (TTY: 711) पर कॉल करें.

తెలుగు గమనిక: మీకు ఉచిత భాష సంబంధ సహాయక సేవలు అందుబాటులో ఉన్నాయి. యాక్సెస్ చేయదగిన ఫార్మాట్‌లలో సమాచారాన్ని అందించడానికి తగిన సహాయక టూల్‌లు, సేవలు కూడా ఉచితంగా అందుబాటులో ఉన్నాయి. 1-877-374-4056 (TTY: 711) నంబర్‌కి కాల్ చేయండి.

Tagalog ATENSYON: May mga libreng serbisyo ng tulong sa wika na available para sa inyo. Available din nang libre ang mga naaangkop na karagdagang tulong at serbisyo para makapagbigay ng impormasyon sa mga accessible na format. Tumawag sa 1-877-374-4056 (TTY: 711).

한국어 주의: 무료 언어 지원 서비스를 이용하실 수 있습니다. 정보 제공을 위해 적합한 보조 도구 및 서비스 또한 액세스 가능한 형식으로 무료 이용이 가능합니다. 1-877-374-4056 (TTY: 711)번으로 전화해 주십시오.

Yorùbá ÀKÍYÈSÍ: Àwọn isẹ̀ ìrànńlọ́wọ̀ tí èdè wà nílẹ̀ fún ọ̀ lófẹ̀ẹ̀. Àwọn isẹ̀ àti àwọn ìrànńwọ̀ arannílọ́wọ̀ tóyẹ̀ láti pèsè iwífúnni ní àwọn ọ̀nà kíkọ̀sílẹ̀ tóşéé rááyè sí tún wà nílẹ̀ bákan náà lófẹ̀ẹ̀ láisan owó rára. Pe 1-877-374-4056 (TTY: 711).

Twi HYE NO NSO: Kasa ho mmoa dwumadie ahodoɔ wo ho ma wo a wontua hwee. Nneɛma a ebeboa wo ama wate nsem ne dwumadie ahodoɔ a ede nsem beɛma wo wo akwan beɛree so nso wo ho a wontua hwee. Frɛ 1-877-374-4056 (TTY: 711).

Igbo NLERUANYA: A na-enye gi ọrụ enyemaka asụsụ n’efu. Enyemaka na ọrụ ndị kwesiri ekwesị iji nye ozi n’ụdị ndị dị mfe inweta dikrawa n’akwụghị ụgwọ. Kpọọ 1-877-374-4056 (TTY: 711).

Русский ВНИМАНИЕ! Вам доступны бесплатные услуги языковой поддержки. Вы также можете бесплатно получить соответствующие вспомогательные средства и услуги, направленные на предоставление информации в доступных форматах. Позвоните по номеру 1-877-374-4056 (TTY: 711).

ગુજરાતી ધ્યાન આપવાની જરૂર છે: તમારા માટે ભાષા સંબંધી સહાયતાની મફત સેવાઓ ઉપલબ્ધ છે. ઍક્સેસ કરી શકાય તેવાં ફોર્મેટમાં માહિતી પ્રદાન કરવા માટે યોગ્ય સહાયક સહાય અને સેવાઓ પણ મફતમાં ઉપલબ્ધ છે. 1-877-374-4056 (TTY: 711) પર કોલ કરો.

नेपाली ध्यान दिनुहोस्: तपाईंका लागि भाषासम्बन्धी सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छन्। सुलभ फर्म्याटहरूमा जानकारी प्रदान गर्नका निम्ति उचित सहायक सामग्री र सेवाहरू पनि निःशुल्क रूपमा उपलब्ध छन्। 1-877-374-4056 (TTY: 711) मा कल गर्नुहोस्।

तुमच्यासाठी विनामूल्य भाषा सहाय्य सेवा उपलब्ध आहेत. सुलभ स्वरूपात माहिती प्रदान करण्यासाठी योग्य अतिरिक्त मदत आणि सेवादेखील विनामूल्य उपलब्ध आहेत. 1-877-374-4056 (TTY: 711) वर कॉल करा.

Português ATENÇÃO: estão disponíveis serviços de assistência gratuitos no seu idioma. Também estão disponíveis apoios auxiliares e serviços adequados que oferecem informações em formatos acessíveis e sem custos. Ligue para 1-877-374-4056 (TTY: 711).

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at 1-844-480-0680 (TTY: 711). Hours are Sunday-Saturday, 8 am to 8 pm.

Understanding the Benefits

- ☐ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit go.wellcare.com/Medicare or call 1-844-480-0680 (TTY: 711) to view a copy of the EOC. Hours are Sunday-Saturday, 8 am to 8 pm.
- ☐ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Understanding Important Rules

- ☐ You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- ☐ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2027.
- ☐ **Effect on Current Coverage.** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use. If you have a Marketplace plan, you will need to contact the Marketplace to cancel the plan. If you do not cancel your Marketplace plan, you may be paying for coverage you cannot use and there may be penalties on your next year's tax return.
- ☐ Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher co-pay for services received by non-contracted providers.

Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PFFS, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

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Contact Us

For more information, please contact us:



By phone

Toll-free at 1-844-480-0680 (TTY: 711). Your call may be answered by a licensed agent.



Hours of Operation

Sunday-Saturday, 8 am to 8 pm



Online

go.wellcare.com/Medicare