



Wellcare (Louisiana) Musculoskeletal Management Program Provider Education Webinars

In keeping with our commitment of promoting continuous quality improvement for services provided to Wellcare members, effective March 01, 2024, Wellcare has entered into an agreement with National Imaging Associates, Inc. (NIA)* to implement a Musculoskeletal (MSK) Management Program. This program includes prior authorization for non-emergent **Musculoskeletal (MSK) procedures including: outpatient, Interventional Pain Management services (IPM); and inpatient and outpatient hip, knee, shoulder, lumbar and cervical spine surgeries.** This decision is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

Wellcare and NIA welcome providers to attend an upcoming provider education webinar on the NIA MSK Management Program prior authorization process. There will be one-hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions.



Tuesday, February 27, 2024,

12:00 pm CST

Register at the following address:

<https://zoom.us/meeting/register/tJcucOmpzkoGdQRZE0A73Ys8UFmQgfypoxQ>



Thursday, February 29, 2024,

8:00 am CST

Register at the following address:

<https://zoom.us/meeting/register/tJ0sfuGqqzssGdEjPB2E6tp8l8pFqj4FJqmG>

It is recommended but not mandatory that you RSVP at least one week prior to the training that you plan to attend by registering for one of the education sessions above. You can either click on the registration link or type the URL address into your browser to register.

You will receive a registration confirmation email from NIA for the Webinar session you selected. It is recommended that computer access is utilized, if possible, to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or type the URL address into your browser. Please see [call in instructions](#) below if you do not have computer access.

The Health Plan and NIA look forward to working with you to ensure that Health Plan members receive MSK management procedures delivered in a quality, clinically appropriate fashion.

Access Instructions

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You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

*Effective 1/20/2023, National Imaging Associates, Inc. is now a subsidiary of Evolent Health. Evolent Health and its affiliates and subsidiaries collectively referred to as "Evolent."

Telephone (Please use caution to dial number correctly.):

Dial:

+1 305 224 1968 (US Toll)

+1 309 205 3325 (US Toll)

Meeting ID for February 27, 2024, at 12:00 pm CST: ID# 933 7059 2230

Meeting ID for February 29, 2024, at 8:00 am CST: ID# 991 9825 0635

All Health Plan approved training/education materials are posted on the NIA website, www.RadMD.com. For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to www.RadMD.com, click the New User button, select “Physician’s office that orders procedures” and submit a “RadMD Application for New Account.” Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents will be among the RadMD Menu Options available after logging into the website.