



No-cost Interpreter Services

Use to help provide care for Wellcare members

No-cost interpreter services are available 24 hours a day, seven days a week.

Phone interpreters are available in over 150 languages for immediate needs.

Request in-person or video interpreters a minimum of five business days before the appointment during regular business hours. Allow 10 business days for sign language interpreter requests.

When asking for an interpreter, all you need are:

 <p>The member's identification (ID) number</p>	 <p>The appointment date, time and place</p>	 <p>Language needed</p>
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Please allow for a phone interpreter if that is the only interpreter available for the language, date and time of the appointment.

To request interpreter services for members, contact the Provider Services Center

Phone number	Hours of availability
800-929-9224	Monday through Friday, 8 a.m. to 5 p.m., Pacific time (not available for after hours)

For office use only. Do NOT post in a patient area.

The phone number above is for provider use only. Members may contact the number listed on the back of their ID card for member services.



Phone interpreters in over 150 languages!

Ask for no-cost interpreter services to help you effectively communicate with your patients.