

# PROVIDER *Update*

The Wellcare logo, featuring the word "wellcare" in a lowercase, sans-serif font inside a white circle.

NEWS & ANNOUNCEMENTS

JULY 7, 2023

UPDATE 23-651

2 PAGES

## See What News Is Online for June 2023

**Go to [www.wellcare.com/California/Providers](http://www.wellcare.com/California/Providers) for the latest information that can help you do business with us**

The table starting on page 2 outlines communications that have been posted to the Provider Bulletins section of the Wellcare provider site in June 2023. It includes the posting date, material number and title, type of communication, applicable audience, and a summary of the communication.

### Access Provider Bulletins

- 1 Go to at [www.wellcare.com/California/Providers](http://www.wellcare.com/California/Providers).
- 2 Select *Provider Bulletins*.

### Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.

### THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

### PROVIDER SERVICES

866-999-3945

### PROVIDER PORTAL

[provider.wellcare.com/california](http://provider.wellcare.com/california)

CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by phone or by return fax and destroy this transmission, along with any attachments. If you no longer wish to receive fax notices from Provider Communications, please email us at [provider.communications@healthnet.com](mailto:provider.communications@healthnet.com) indicating the fax number(s) covered by your request. We will comply with your request within 30 days or less.

Wellcare Health Plans, Inc. | P.O. Box 31370 | Tampa, FL 33631-3372

Date posted	Number and title	Type of notice	Audience		Summary
June 22, 2023	<b>23-430m</b> , Use Correct CPT Codes and HCPCS Billing for Medicare	News & Announcements	<ul style="list-style-type: none"> <li>Physicians</li> <li>IPAs</li> </ul>		This communication helps providers use accurate CPT Category II codes and HCPCS codes, and improve efficiencies in closing patient care gaps and data collection for performance measurement.
June 26, 2023	<b>23-588m</b> , We Want to Hear From You – 2023 Provider Satisfaction Survey	Regulatory	<ul style="list-style-type: none"> <li>Physicians</li> <li>IPAs</li> </ul>	<ul style="list-style-type: none"> <li>Ancillary providers</li> </ul>	Share your feedback in the Provider Satisfaction Survey to help us improve and better serve you.
June 29, 2023	<b>23-645m</b> , Prioritize Bicillin® L-A to Treat Syphilis in Pregnant Persons Until Q4 2023	News & Announcements	<ul style="list-style-type: none"> <li>Physicians</li> <li>IPAs</li> </ul>	<ul style="list-style-type: none"> <li>Hospitals</li> </ul>	This notice to providers is about the drug shortage for Bicillin® and the California Department of Public Health (CDPH) STD Control Branch's (STDCB's) recommendations for prioritizing its use. The shortage may last until fourth quarter 2023. This drug is used to treat pregnant persons infected with or exposed to syphilis or for those who cannot take doxycycline to treat syphilis.
June 30, 2023	<b>23-539m</b> , Bill Preventive Colonoscopies with Correct Modifiers for No Cost Share Benefits	News & Announcements	<ul style="list-style-type: none"> <li>Physicians</li> <li>IPAs</li> </ul>	<ul style="list-style-type: none"> <li>Hospitals</li> <li>Ancillary providers</li> </ul>	This provider update was developed to notify participating providers to bill preventive colonoscopies with correct modifiers to ensure no out-of-pocket costs for members and avoid claim issues.