

PROVIDER Update

wellcare

CONTRACTUAL | APRIL 4, 2022 | UPDATE 22-269 | 2 PAGES

Bill E&M Services Correctly with New Payment Policy to Avoid Payment Delays

The policy addresses E&M services billed with treatment room revenue codes

Wellcare is publishing a payment policy that is effective June 8, 2022.

Billing codes

Wellcare's code editing software will evaluate claims billed with revenue codes 760, 761 and 769 that are billed in conjunction with an evaluation and management (E&M) service according to the application criteria mentioned in the policy.

Wellcare will deny reimbursement for any service line reported incorrectly.

Policy guidelines

Wellcare does not reimburse for facility E&M charges billed in conjunction with a treatment room revenue code. These services do not represent a **specific procedure** performed in a treatment room. Use of billing treatment room revenue codes is incorrect coding when reported for office-based E&M services.

Wellcare will reimburse facility treatment room services directly related to the procedure(s) that are provided on the same day on which the treatment is rendered.

View policies online

Access payment policies simply online at www.wellcare.com/California. Select *Providers > Medicare > Claims > Payment Policy*.

Policy chart

The following table lists the policy number and name, a description of the policy and applicable providers.

THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

Go to the online COVID-19 alerts page for info about COVID-19 vaccines!

At www.wellcare.com/California/Providers > *Provider Bulletins > COVID-19 Provider Alerts*, you will find information about COVID-19 vaccines. This includes COVID-19 vaccine coverage details, how to enroll to administer the COVID-19 vaccine, and COVID-19 vaccine reporting and coding requirements. Also, access key tips you can use to help talk with and answer questions from your patients about the COVID-19 vaccine, especially those who are hesitant to receive it.

CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by phone or by return fax and destroy this transmission, along with any attachments. If you no longer wish to receive fax notices from Provider Communications, please email us at provider.communications@healthnet.com indicating the fax number(s) covered by your request. We will comply with your request within 30 days or less.

Policy number	Policy name	Description	Applicable providers
CC.PP.071	E&M Services Billed with Treatment Room Revenue Codes	<p>Treatment room and specialty services revenue codes characterize services performed in a facility setting that are represented by a specific procedure reportable in a treatment room setting. The patient receiving these services must be registered through the hospital business office for outpatient services on a hospital campus.</p> <p>Treatment room services are outpatient services furnished on hospital premises which require the use of a bed and periodic monitoring for a relatively brief episode of time to carry out certain procedures. The use of the treatment room is an expected part of a minor procedure and replaces the charge for the operating room and recovery room, as patients can also recover in the treatment room. Operating rooms are procedure rooms within a sterile corridor and are used for open or major surgical procedures usually involving general anesthesia.</p> <p>Applies to type of bill 130x.</p>	Physicians, independent practice associations, hospitals and ancillary providers

Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.