



## Meet the brand that's taking a no-nonsense approach to Medicare.

Welcome to Wellcare. As a valued WellCare provider, we want to share some exciting changes to our Medicare plans. We've combined multiple brands under the Wellcare name to offer a better range of plans that provide members with affordable access to doctors, nurses, and specialists.

As always, Wellcare is committed to working with you to ensure your patients receive the best care. We know you probably have a few questions, so we want to take a moment to answer them for you.

### Which Medicare brands become Wellcare?

The existing WellCare plan will keep the same name with a new look. The former Health Net Medicare Advantage plan is joining the Wellcare brand and will be referred to as Wellcare By Health Net.

### Does this involve all lines of business?

No, only Medicare.

### When does the transition begin?

This fall, you will begin to receive materials with the new Wellcare branding. The website will be in the new brand on October 1, 2021 (refer to page 2 for a screenshot of the website in the new brand). We will officially transition to Wellcare on January 1, 2022, unless otherwise noted. You may see materials with the old branding prior to January 2022.

### Will my current WellCare members receive new ID cards for the current plan year?

Members will receive newly branded ID cards later this year for the 2022 plan year (refer to the 2022 sample ID card on page 2). Current ID cards should continue to be accepted in 2021.

### Will coverage change for patients in 2021?

No, their coverage, benefits, and ID number for 2021 will not change. 2022 coverage will be determined by the plan they have enrolled in (refer to the plan name changes crosswalk for 2021/2022 on page 2).

### As a current WellCare provider, what changes can I expect to my contract and payor business operations, such as claims processing, payments, provider portal, etc.?

There will be no operational, business integration or contract changes for 2022. Your Wellcare business will continue under the terms of your current WellCare contract. If there are any administrative changes in the future we will notify you immediately.

If you have additional questions, we're here to help. **You can find more info in the following ways:**



Visit our website at  
[www.wellcare.com/en/California](http://www.wellcare.com/en/California)



Give us a call at  
**877-999-3945**



Check out your Provider Manual at  
[www.wellcare.com/California/Providers/Medicare](http://www.wellcare.com/California/Providers/Medicare)

## 2021/2022 plan benefit package name crosswalk

Contract PBP	2021 PBP name	2022 PBP name	Contract type	Plan type	2022 counties
H5087001000	WellCare Freedom (HMO D-SNP)	Wellcare Dual Liberty Freedom (HMO D-SNP)	HMO	DSNP (Zero Cost Share)	Los Angeles
H5087002000	WellCare Plus (HMO)	Wellcare Plus (HMO)	HMO	Medicare LAL	Los Angeles, Orange, Riverside, San Bernardino, San Joaquin, Ventura
H5087005000	WellCare Best (HMO)	Wellcare No Premium Best (HMO)	HMO	\$0 Premium	Los Angeles, Orange
H5087016000	WellCare Best (HMO)	Wellcare No Premium Best (HMO)	HMO	\$0 Premium	Riverside, San Bernardino
H5087017000	WellCare Plus (HMO)	H5087 017 → H5087 002	HMO	Medicare LAL	Plan Merge
H5087024000	WellCare Best (HMO)	Wellcare No Premium (HMO)	HMO	\$0 Premium	Ventura
H5087025000	WellCare Dividend (HMO)	Wellcare Giveback (HMO)	HMO	Giveback	Los Angeles, Orange, Riverside, San Bernardino, Ventura
H5087026000	WellCare Best (HMO)	Wellcare No Premium (HMO)	HMO	\$0 Premium	San Joaquin
H5087027000	N/A	Wellcare Dual Liberty (HMO D-SNP)	HMO	Zero Cost Share DSNP	San Joaquin
H5087028000	N/A	Wellcare Giveback Focus (HMO)	HMO	TMA Plan	Los Angeles


## 2022 Wellcare Health Plan sample ID card


wellcare
2022

**Wellcare No Premium (HMO)(H5087-026-000)**

Member: **Sample A Sample**  
 Member ID: **12345678**  
 Issuer: **80840**  
 Primary Care Provider (PCP): **Sally Smith**  
 PCP Phone: **1-855-538-0454**  
 IPA: **MEDCORE HP OMNI21**

Policy #: **XX123**

  
**RXBIN: 004336**  
**RXPCN: MEDDADV**  
**RXGRP: 788257**  
**Card Issued: 12/1/2021**

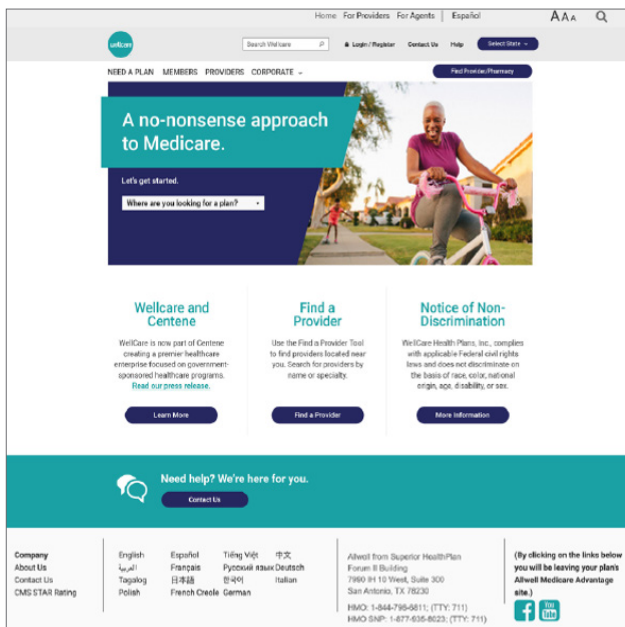


If you have a medical emergency, dial 911 or go to the nearest emergency room. Your current co-pay, provider and benefit details can be found online/mobile app: [www.wellcare.com/medicare](http://www.wellcare.com/medicare)

Member Services: **1-866-444-9089** TTY: **711**  
 Provider Service: **1-866-999-3945**  
 Nurse Advice Line: **1-800-581-9952**

Submit Claims To:  
**WellCare of California, Inc. PO Box 260519 Plano, TX 75026**

## Wellcare website rebrand sample screenshot



Home For Providers For Agents Español

NEED A PLAN MEMBERS PROVIDERS CORPORATE

**A no-nonsense approach to Medicare.**

Let's get started.

Where are you looking for a plan?

**Wellcare and Centene**

WellCare is now part of Centene creating a premier healthcare enterprise focused on government-sponsored healthcare programs. [Read our press release.](#)

[Learn More](#)

**Find a Provider**

Use the Find a Provider Tool to find providers located near you. Search for providers by name or specialty.

[Find a Provider](#)

**Notice of Non-Discrimination**

WellCare Health Plans, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

[More Information](#)

Need help? We're here for you. [Contact Us](#)

Company About Us Contact Us CMS STAR Rating

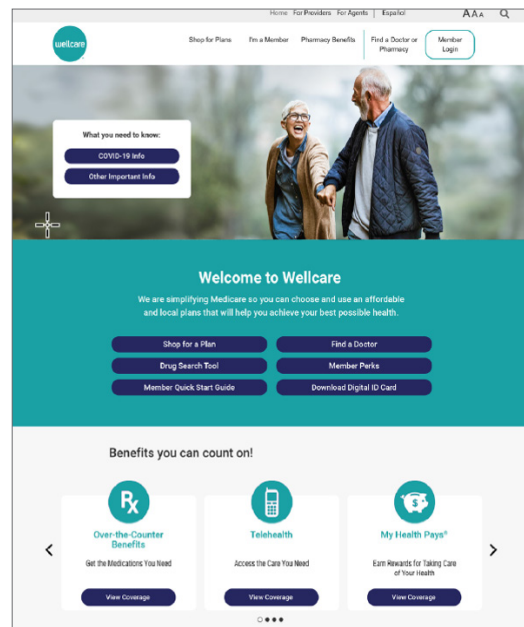
English العربية Français 日本語 Polish

Español Français 日本語 French Creole

Tiếng Việt 中文 Deutsch Italian

WellCare Health Plans, Inc. 7800 W. 13th Street, Suite 300 San Antonio, TX 78230 HMO: 1-844-798-8611; (TTY: 711) HMO SNP: 1-877-636-8623; (TTY: 711)

(By clicking on the links below you will be leaving your plans' **Advised Medicare Advantage site.**)



Home For Providers For Agents Español

Shop for Plans I'm a Member Pharmacy Benefits Find a Doctor or Pharmacy Member Login

What you need to know:

[COVID-19 Info](#)

[Other Important Info](#)

**Welcome to Wellcare**

We are simplifying Medicare so you can choose and use an affordable and local plans that will help you achieve your best possible health.

[Shop for a Plan](#)

[Find a Doctor](#)

[Drug Search Tool](#)

[Member Perks](#)

[Member Quick Start Guide](#)

[Download Digital ID Card](#)

Benefits you can count on!

**Rx**

**Over-the-Counter Benefits**

Get the Medications You Need

[View Coverage](#)

**Telehealth**

Access the Care You Need

[View Coverage](#)

**My Health Pays<sup>®</sup>**

Earn Rewards for Taking Care of Your Health

[View Coverage](#)