



P.O. Box 25438
Little Rock, AR 72221

Wellcare Concert Laboratory Payment policy CG.CC.PP.01 Provider Notification

Wellcare is implementing new clinical payment policies to provide payment protocols for laboratory services. In accordance with Concert Laboratory Payment policy CG.CC.PP.01, all providers billing for laboratory testing services will be required to adhere to the coding recommendation in the Concert Genetics portal for Wellcare **as of October 1, 2025**.

You can find the policies at ARHealthWellness.com. From the homepage, select Provider Resources from the For Providers drop-down menu, then select Clinical & Payment Policies. The clinical policies for laboratory testing with applicable criteria are located under the Wellcare Policies section.

The policies apply to billing and payment for laboratory services (excluding genetic and molecular testing, which are addressed in CG.PP.55C Genetic and Molecular Testing) corresponding to codes within the following sections of the CPT®/HCPCS manual:

- Pathology and Laboratory Procedures (80000 Codes)
- Category III Multianalyte Assays with Algorithmic Analyses (MAAA) (M codes)
- Proprietary Lab Analysis (PLA) (U codes)
- Level II Healthcare Common Procedure Coding System (HCPCS)

All providers billing for infectious disease laboratory and screening services must include standard, complete information on the claim, or payment for the services may be denied. Coding must be consistent with AMA coding guidelines or the NCCT manual, or payment for services may be denied. This includes, but is not limited to:

- Billing for a panel test if the test qualifies for a panel code.
- If the laboratory has obtained an approved Proprietary Laboratory Analysis code or the test has a Multianalyte Algorithmic Assay code, the code must be used.
- If a panel code is not appropriate, a limited number of individual components may be billed.
- Modifiers should be used when billing multiple service units of a code as appropriate.
- Coding meets procedure to procedure and medically unlikely edit requirements.

Thank you for your continued partnership in helping Arkansas live better. If you have any questions or concerns, please contact us at 1-833-444-9088 (TTY: 711).

Sincerely,

Wellcare