

Notice of Non-Discrimination

WellCare of South Carolina follows all federal civil rights laws. We do not exclude or treat people in a different way based on race, color, national origin, age, disability or sex.

WellCare of South Carolina provides free aids and services to people with disabilities. We have sign language interpreters. We can give you our materials in other formats such as large print, braille, and audio. We also offer free language services if English is not your first language. That includes qualified interpreters and information written in other languages. If you need these services, contact Member Services toll-free at: **1-888-588-9842 (TTY 711)**. You can write to us at: P.O. Box 31370, Tampa, FL 33631-3370. You can also reach us online at: www.wellcare.com/South-Carolina. Click on the *Members* drop-down menu. Then, click *Contact Us*. You can send us a secured message.

Do you think that WellCare of South Carolina has not given you the services you deserve? Do you think that they have discriminated in some way based on race, color, national origin, age, disability or sex? If so, you can file a grievance with us using the contact information listed above. You can file a grievance in person or by phone or by mail. If you need help filing a grievance, we can help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. You can file through the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Or you can file by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. You can also reach them by phone at: **800-368-1019, (TDD 800-537-7697)**. You can find complaint forms at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Services

If English is not your first language, we can translate for you. We can also give you the information in other formats such as Braille, audio and large print. These services are free of charge. Just give us a call toll-free at **1-888-588-9842 (TTY 711)**.

Si el español mexicano es su lengua materna, podemos brindarle servicios de traducción. También podemos proporcionarle esta información en otros formatos, como braille, audio o letra de imprenta grande. Estos servicios se ofrecen sin cargo. Simplemente, llámenos sin cargo al **1-888-588-9842 (TTY 711)**.

إذا كانت لغتك الأصلية هي اللغة العربية، فنحن بأستطاعتنا الترجمة لك. ويمكننا أيضاً إعطائكم المعلومات في اشكال اخرى مثل طريقة البرايل للمكفوفين والصوت والمطبوعات ذات الحجم الكبير. هذه الخدمات تقدم مجاناً وبدون مقابل. فقط قم بالاتصال على رقم التلفون المجاني: **1-888-588-9842** أو **(TTY 711)**.

Se o Português for a sua língua materna, nós podemos traduzir para si. Também lhe podemos fornecer as informações noutros formatos, tais como Braille, áudio e impressão grande. Estes serviços são gratuitos. Entre em contacto conosco através da linha de atendimento gratuita **1-888-588-9842 (TTY 711)**.

Если русский Ваш основной родной язык, мы можем перевести для Вас. Мы также можем предоставить информацию в других форматах, например, на шрифте Брайля, записанную на аудионосителях и распечатанную крупным шрифтом. Данные услуги предоставляются бесплатно. Просто позвоните нам по бесплатному номеру **1-888-588-9842 (TTY 711)**.

Nếu Tiếng Việt là ngôn ngữ chính của quý vị, chúng tôi có thể thông dịch cho quý vị. Chúng tôi cũng có thể cung cấp cho quý vị thông tin ở các định dạng khác như chữ nổi Braille, âm thanh và bản in cỡ lớn. Các dịch vụ này miễn phí. Chỉ cần gọi chúng tôi theo số miễn phí **1-888-588-9842 (TTY 711)**.

Se a sua língua materna é o português brasileiro, nós podemos traduzir para você. Podemos também fornecer-lhe as informações em outros formatos, tais como Braille, áudio e impressão grande. Estes serviços são gratuitos. Entre em contato conosco através da linha de atendimento gratuita 1-888-588-9842 (TTY 711).

如果中文是您的母語，我們可以為您翻譯。我們也可以用其它格式為您提供資訊，如布萊葉文、音頻及大字體。這些皆為免費服務。僅需撥打免費電話 1-888-588-9842 (TTY 711) 聯絡我們。

Falam tongih tongmi na si ahcun na tong kan lo letsak thei. Thu theihterawknak ah a phunphun - mitcaw hrang siar theih dingih an ngannak ca, awsuak ih ngai theih ding in le cafang tum zetzet ih tuahmi ca tivek khal kan lo pe thei. Cuvek ih thu theihterawknak cu man pek tul loin an um. 1-888-588-9842 (TTY 711) ah paisa cem tul lo in ko mai ding a si.

अगर आपकी मातृ भाषा हिंदी है तो हम आप के लिए अनुवाद कर सकते हैं। हम आपको ब्रेल, ऑडियो और बड़े प्रिंट जैसे अन्य रूप में भी जानकारी दे सकते हैं। ये सेवाएं बिना शुल्क हैं। बस हमें इस टोल फ्री नंबर पर कॉल करें 1-888-588-9842 (TTY 711).

귀하의 모국어가 한국어 인 경우, 통역서비스를 제공해 드립니다. 점자, 오디오, 큰 활자 등 다른 형식으로 된 정보도 제공해 드릴 수 있습니다. 이 서비스들은 무료입니다. 무료 전화 1-888-588-9842 (TTY 711)번으로 전화 주십시오.

Hakha Chin holh kha na hmanngmi holh a si ahcun nangmah caah kan in leh piak khawh. Phun dang deuh in tuaktaan piaknak a simi mitcaw pawl rel khawhmi hmelchunhnak, aw le ca nganpi in chuah piaknak ti bantukin thawngthanhnak pek khawh na si thiamthiam. Hi tuah piakmi pawl hi a lak tein a si. Hika hin auh khawh kan si 1-888-588-9842 (TTY 711).

Si votre langue maternelle est le français, nous pouvons faire la traduction. Nous pouvons également vous fournir l'information dans des formats comme le braille, en version audio et imprimé en gros caractères. Ces services sont offerts gratuitement. Il suffit de nous appeler au numéro sans frais 1-888-588-9842 (TTY 711).

ကညီကျိၣ်မ့မ့နီၣ်ခိၣ်ထံးကျိၣ်, ပကျိၣ်ထံးနီၣ်အီၣ်လၢနီၣ်သ့န့ၣ်လီၤ. ပဟ့ၣ်နၢတၢ်ဂ့ၢ်တၢ်ကျိၣ်လၢကျဲကျဲပနီၣ်အဂၢၢ်တဖၣ်အမ့ၢ် ပုၤဗၢ်တထံၣ်တၢ်အလံာ်, တၢ်ကလုာ်, ဝဲးတၢ်စဲကျဲးဖးဝဲးသ့စ့ၢ်ကိးန့ၣ်လီၤ. တၢ်ဖဲးတၢ်မၤတဖၣ်အံၤတလၢာ်ဘူးလဲဘၣ်န့ၣ်လီၤ. ထံးၣ်ကိးလီၤတဲစိလၢတလၢာ်စ့ဆူပအိၣ်ဖ 1-888-588-9842 (TTY 711) န့ၣ်လီၤ.

አማርኛ የመጀመሪያ ቋንቋዎ ከሆነ፣ ልናስተረጉምልዎ እንችላለን። በተጨማሪም መረጃዎቹን በሌሎች የአቀራረብ መንገዶች ለምሳሌ፣ በብሬል፣ በድምጽ ቅጂ እና በትልልቅ ህትመቶች መልክ ልንሰጥዎ እንችላለን። እነዚህ አገልግሎቶች ከክፍያ ነጻ ናቸው። በነጻ የስልክ መስመር 1-888-588-9842 ላይ (ወይም መስመራት ለተሳናቸው 711) ላይ ይደውሉልን።

သင့်၏မိခင်ဘာသာစကားက မြန်မာဘာသာဖြစ်သည်ဆိုလျှင် ကျွန်ုပ်တို့ဘက်က သင့်အတွက်ဘာသာပြန်ပေးနိုင်ပါသည်။ အချက်အလက်များကို မျက်မမြင်စာ၊ အသံဖိုင်၊နှင့်ပုံနှိပ်စာတို့လို အခြားပုံစံများဖြင့် သင့်ထံပေးထားနိုင်ပါသည်။ ထိုဝန်ဆောင်မှုများသည် အခမဲ့ဖြစ်ပါသည်။ 1-888-588-9842 (TTY 711). မှတဆင့် ကျွန်ုပ်တို့ထံ အဝေးပြောခမကုန်ဘဲ ခေါ်ဆိုနိုင်ပါသည်။