



Operational

Billing a Taxonomy Code To Avoid a Submission Rejection

The WellCare EDI team wants to remind NE Medicaid providers to please bill with a valid taxonomy code to avoid a submission rejection. The taxonomy requirement is exempt for registered atypical or tribal providers. A valid taxonomy code is submitted in Rendering Provider and/or in the Billing Provider specialty information in a CMS1500/837P submission and the Billing Provider specialty information in a UB04/837I submission.

Where to find your valid taxonomy code:

http://www.nucc.org/index.php?option=com_content&view=article&id=107&Itemid=132

Professional Taxonomy guidance:

When the Rendering Provider is the individual submitting the claim, then submit the Rendering Physician's Taxonomy in the 2310B loop within the PRV segment. When the Rendering Provider is the same entity as the Billing Provider, then omit the Rendering Provider Loop and submit the Billing Provider Taxonomy in 2000A loop with the PRV segment.

Institutional Taxonomy guidance:

Submit the Billing Provider Taxonomy in 2000A loop with the PRV segment.

Any questions or inquiries regarding taxonomy, please reach out to EDI-Master@wellcare.com.



5010 Electronic Submissions:

837P:

The Rendering Provider Taxonomy is submitted in the 2310B loop PRV segment example: PRV*PE*PXC*10 byte taxonomy OR

The Bill To Provider Taxonomy is located in the 2000A loop PRV segment example: PRV*BI*PXC*10-byte taxonomy

837I:

The Bill To Provider Taxonomy is located in the 2000A loop PRV segment example: PRV*BI*PXC*10-byte taxonomy



Paper Submissions:

CMS1500:

FL24j shaded = Rendering Provider taxonomy and FL24i shaded = the qualifier ZZ (4010) and PXC (5010) – Either qualifier will be accepted by WellCare.

OR

FL33b = Enter the two digit qualifier ZZ or PXC will be accepted by WellCare followed by the Taxonomy. Do not enter a space, hyphen, or other separator between the qualifier and taxonomy.

UB04:

FL81CCa = Enter the two digit qualifier B3 followed by the appropriate Taxonomy for the billing organization from the taxonomy list provided in the link to the left.

Join the Conversation on Social Media

Join our digital and social communities for up-to-date information on how we're working with you and others to help our members live better, healthier lives.



Access to Case Management

How Care Management Can Help You

Care Management helps members with special needs. It pairs a member with a case manager.

The Care manager is a Registered Nurse (RN) or Licensed Clinical Social Worker (LCSW) who can help the member with issues such as:

- Complex medical needs
- Solid organ and tissue transplants
- Children with special health care needs
- Lead poisoning

We're here to help you! For more information about Care Management, or to refer a member to the program, please call us at 1-866-635-7045. This no-cost program gives access to an RN or LCSW Monday–Friday from 8 a.m. to 8 p.m.



CommUnity Assistance Line

CAL NUMBER VIDEO RELAY
1-866-775-2192 1-855-628-7552

We offer non-benefit resources such as help with food, rent and utilities.

Electronic Funds Transfer (EFT) through PaySpan®

Five reasons to sign up today for EFT:

- 1 You control your banking information.
- 2 No waiting in line at the bank.
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Setup is easy and takes about five minutes to complete. Please visit www.payspanhealth.com/nps or call your Provider Relations representative or PaySpan at 1-877-331-7154 with any questions.

We will only deposit into your account, not take payments out.

Provider Resources



1-888-588-9842



www.wellcare.com/Nebraska/Providers

Provider News – Provider Portal

Remember to check messages regularly to receive new and updated information. Access the secure portal using the Secure Login area on our homepage. You will see *Messages from WellCare* on the right. Provider Homepage - www.wellcare.com/en/Nebraska/Providers.

Resources and Tools

You can find guidelines, key forms and other helpful resources from the homepage as well. You may request hard copies of documents by contacting your Provider Relations representative.

Refer to our *Quick Reference Guide*, for detailed information on many areas such as Claims, Appeals, Pharmacy, etc. These are located at www.wellcare.com/en/Nebraska/Providers/Medicaid.

Additional Criteria Available

Please remember that all Clinical Guidelines detailing medical necessity criteria for several medical procedures, devices and tests are available on our website at www.wellcare.com/en/Nebraska/Providers/Clinical-Guidelines.

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