

NEW JERSEY MEDICAID IMPORTANT PHONE NUMBERS

www.wellcare.com/New-Jersey/Providers/Medicaid

Important Contact Information

Dental Provider Services (Liberty Dental Plan)

Phone: 1-888-352-7924 (Both FIDE SNP/Medicaid)

Vision

Superior Vision

(Includes FIDE SNP)

Provider Services: 1-866-819-4298

Hearing

Hear USA

(Includes FIDE SNP)

Phone: 1-800-333-3389

Transportation *

Phone: 1-888-453-2534

*Please confirm benefit coverage and limitations at member's plan level.

Provider Portal Registration – [click here](#)

Provider Portal Training – [click here](#)

① *Note: Includes Pharmacy Medical Requests supplied by Physician.

Provider Services

Interactive Voice Response System Phone: 1-888-453-2534

TTY: 711

WellCare Phone Numbers

Behavioral Health Crisis Line

1-800-411-6485

Members may call this number 24 hours a day for a Behavioral Health Crisis. For non-crisis related concerns, please call Member Services.

Care Management Referrals

(non-MLTSS members)

Phone: 1-866-635-7045

TTY: 711

Fax: 1-866-287-3286

Hours: M-F 8-7 p.m. Eastern

MLTSS Customer Service

Phone: 1-855-642-6185

Hours: M-F 8-7 p.m. Eastern

Community Connections Help Line

1-866-775-2192

MCO Care Coordination (Special needs Members)

1-866-635-7045

D-SNP Provider Services

1-877-706-9509

Risk Management

Fraud, Waste & Abuse Hotline

1-866-685-8664