



## Harmony Health Plan, Inc.

### **2018 Behavioral Health Quality Initiation and Engagement in Treatment for Alcohol and Other Drug Dependence (IET) Provider Incentive Program Description**

#### **A. Purpose:**

The 2018 Behavioral Health (BH) Quality Initiation and Engagement in Treatment for Alcohol and Other Drug Dependence (IET) Provider Incentive Program (“BH Quality Incentive Program”) is designed to promote the timely completion of BH services and improve the quality of care for Harmony Health Plan, Inc., (“Plan”) Eligible Members in its Harmony managed care products. The program pays Providers a Bonus for ensuring Eligible Members have been successfully referred to and engaged in substance abuse treatment after a new episode of substance dependence.

#### **B. Summary:**

Under the terms of this Program, a BH Quality Incentive Program Provider has the opportunity to earn a Bonus based on the successful referral and completion of appointments related to the IET HEDIS® measure (“Program Measure”). The Program Measure, Measure Thresholds and Bonus amounts are listed in Attachment A of this 2018 BH Incentive Program Description (“Program Description”). **This Program Description, including Attachment A, is the governing document regarding the Bonus amounts that a BH Incentive Program Provider is eligible to earn under this Program.**

#### **C. Definitions:**

- **BH Quality Incentive Program Provider** means a Participating Plan Hospital, Emergency Room, Outpatient or Division of Alcohol and Substance Abuse (DASA) Provider which receives the 2018 BH Incentive Program Description.
- **Bonus** means the additional reimbursement beyond the contracted rates in the participation agreement a BH Incentive Program Provider may receive. Bonus amounts are expressed as dollars per Compliant Member.

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- **Compliant Member** means
  - An Eligible Member who receives a service (or services) within 14 days of a new episode relating to the Program Measure that meets the compliance criteria defined by the *HEDIS 2018 Technical Specifications*.
  - An Eligible Member who receives two additional services within 34 days of the initiation service above relating to the Program Measure that meets the compliance criteria defined by the *HEDIS 2018 Technical Specifications*.
- **Effective Date** means January 1, 2018.
- **Eligible Member** means members who meet the technical criteria set forth in the *HEDIS 2018 Technical Specifications* for the Program Measure.
- **HEDIS** means Healthcare Effectiveness Data and Information Set.
- **HEDIS Technical Specifications** means the *HEDIS 2018 Technical Specifications* as published by the National Committee for Quality Assurance.
- **Measurement Period** means January 1, 2018, through November 14, 2018.
- **Program Measure** means the HEDIS measure for which a BH Quality Incentive Program Provider has an opportunity to earn a Bonus as part of this Program, **Initiation and Engagement in Treatment for Alcohol and Other Drug Dependence (IET)**. The Program Measure is also listed in Attachment A of this 2018 BH Incentive Program Description and is defined according to the *HEDIS Technical Specifications*.

#### **D. Scope and Participation Criteria:**

The BH Quality Incentive Program is open to all participating Plan Hospitals, Emergency Rooms, Outpatient and Division of Alcohol and Substance Abuse (DASA) Providers.

#### **E. BH Quality Incentive Program Criteria:**

To be eligible to receive a Bonus under the BH Incentive Program, all BH Quality Incentive Program Providers must meet the following requirements and/or conditions:

1. All BH Incentive Program Providers must: (a) be in a participation agreement with the Health Plan from the Effective Date and continuously through the dates the Bonus payments are made, and (b) be in compliance with their Participation Agreement.
2. The Bonus will be paid only to BH Quality Incentive Program Providers with Compliant Members attributable to them at the end of the applicable measure time frames for the Program Measure as defined by the *HEDIS Technical Specifications*. Details regarding Bonus payments can be found in Attachment A.
3. Claims and encounters will be used to substantiate compliance with the Program Measure and must be received by the Plan within 60 days of the end of the quarter in order to be included in the calculations for determining the Bonus payment for the previous quarter. For example, claims and encounters must be received by May 31, 2018, in order to be included for payment of Quarter 1 Bonuses.

4. The Bonus payment will be in addition to the compensation arrangement set forth in the Participation Agreement governing the BH Incentive Program Provider's participation in the Plan's provider network.
5. This BH Quality Incentive Program supplements the Plan's Quality Improvement Program in which each BH Incentive Program Provider is expected to participate pursuant to their Participation Agreement with the Plan. The terms and conditions of the Participation Agreement, except for appeal and dispute rights and processes, are incorporated into this BH Incentive Program, including, without limitation, all audit rights of the Plan. The BH Incentive Program Provider will agree that the Plan or any state or federal agency may audit his/her/its records and information.
6. The Plan reserves the right to not pay any Bonus to a BH Quality Incentive Program Provider to the extent that such BH Quality Incentive Program Provider has received or retained an overpayment (any money to which the BH Quality Incentive Program Provider is not entitled). If the Plan determines a BH Quality Incentive Program Provider has been overpaid, the Plan may offset the overpayment by any Bonus payment that may have otherwise been paid to the BH Quality Incentive Program Provider.
7. The Plan will determine if the requirements of the BH Quality Incentive Program are satisfied. Bonuses under the Program will be paid solely at the Plan's discretion. There is no right to appeal any decision made in connection with the BH Quality Incentive Program.
8. The BH Quality Incentive Program is for services provided in the calendar year **2018** on or after the Effective Date through the end of the applicable HEDIS measurement period. The Initiation and Engagement in Treatment for Alcohol and Other Drug Dependence (IET) Program Measure includes new episodes diagnosed on or before November 14, 2018.

#### **F. Bonus Payment Mechanics and Timing:**

##### Bonus Payment:

BH Quality Incentive Program Providers will receive the Bonus amount for each Qualified Completed Appointment related to the Program Measure.

1. Bonus Payment #1 (approximately August 2018):
  - a. Qualifying appointments attributable to each BH Quality Incentive Program Provider will be calculated based on completed appointments for the specific 3-month time period beginning on the Effective Date through March 31, 2018 (Bonus Payment #1 Measurement Period). The calculations will be based on claims received through May 31, 2018.
  - b. BH Quality Incentive Program Providers achieving the Bonus criteria for Bonus Payment #1 Measurement Period results will be eligible for a Bonus payment of 100% of the per Compliant Member amount outlined in Attachment A.

2. Bonus Payment #2 (approximately November 2018):
  - a. Qualifying appointments attributable to each BH Quality Incentive Program Provider will be calculated based on completed appointments for the specific 3-month time period beginning on April 1, 2018, through June 30, 2018 (Bonus Payment #2 Measurement Period). The calculations will be based on claims received through August 31, 2018.
  - b. BH Quality Incentive Program Providers achieving the Bonus criteria for Bonus Payment #2 Measurement Period results will be eligible for a Bonus payment of 100% of the per Compliant Member amount outlined in Attachment A.
3. Bonus Payment #3 (approximately February 2019):
  - a. Qualifying appointments attributable to each BH Quality Incentive Program Provider will be calculated based on completed appointments for the specific 3-month time period beginning on July 1, 2018 through September 30, 2018 (Bonus Payment #3 Measurement Period). The calculations will be based on claims received through November 30, 2018.
  - b. BH Quality Incentive Program Providers achieving the Bonus criteria for Bonus Payment #3 Measurement Period results will be eligible for a Bonus payment of 100% of the per Compliant Member amount outlined in Attachment A.
4. Bonus Payment #4 (approximately May 2019):
  - a. Qualifying appointments attributable to each BH Quality Incentive Program Provider will be calculated based on completed appointments for the specific time period beginning October 1, 2018, through the end of the applicable HEDIS measurement period. The Initiation and Engagement in Treatment of Alcohol and Other Drug Dependence (IET) Program Measure includes new episodes diagnosed prior to November 1, 2018 (Bonus Payment #4 Measurement Period). The calculations will be based on claims received through January 31, 2019.
  - b. BH Quality Incentive Program Providers achieving the Bonus criteria for Bonus Payment #4 Measurement Period results will be eligible for a Bonus payment of 100% of the per Compliant Member amount outlined in Attachment A.

**G. Disclaimers:**

1. Plan shall make no specific payment, directly or indirectly, under a physician incentive plan, to a provider as an inducement to reduce or limit medically necessary services to an enrollee. This BH Quality Incentive Program does not contain provisions that provide incentives, monetary or otherwise, for withholding medically necessary care.
2. This BH Quality Incentive Program is in no way intended to induce physicians to reduce or refuse care to a member.
3. The Plan's BH Quality Incentive Program is discretionary and subject to modification due to changes in government healthcare program requirements, or otherwise.