

Early Intervention Services (EIS) Quick Reference Guide



- ✓ WellCare covers **Early Intervention Services and Child Health Services Targeted Case Management** for members receiving services through the Early Steps Program.
- ✓ Beginning April 1, 2020 WellCare will also cover **Physical, Occupational, and Speech Therapy provided through the Early Steps program** without authorization.



Which EIS Are Covered by WellCare?

WellCare covers the following services when listed on a member's IFSP and rendered through an Early Steps program-approved provider:

- All services listed in the Florida Medicaid Early Intervention Services Coverage Policy
- Targeted Case Management for Early Steps Providers as specified in the Florida Medicaid Child Health Services Targeted Case Management Coverage and Limitations Handbook (T1017TL)
- Therapy services listed in the Florida Medicaid Physical, Occupational, and Speech Language Pathology coverage policies when billed with the TL modifier (beginning April 1, 2020)

How are EIS Authorized?

At this time, WellCare will not require prior authorization for Early Intervention Services and Targeted Case Management for Early Steps Providers (T1017 TL), or Physical, Occupational, or Speech Therapy services when rendered by a provider on the EIS Provider Master List and billed with the TL modifier. Instead, WellCare will perform a post payment review of services using the IFSP.

Does WellCare Reimburse for EIS to be Rendered in the Natural Environment?

Yes, WellCare reimburses for EIS, EIS TCM and EIS Therapy services to be provided in the natural environment. We will pay these providers at 100% of the applicable Florida Medicaid Fee Schedule for these services.

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Quality care is a team effort.
Thank you for playing a starring role!





How Do I Submit a Claim?

Providers who are still in the contracting process can submit a claim through any available mode except the provider portal. Providers who have completed the contracting process and are part of the WellCare Network can submit claims through any available mode. Please reference our Provider Resource Guide at www.wellcare.com/Florida/Providers/Medicaid. Claims submission instructions begin on page 4 through page 7. WellCare's current average payment timeframe is 9 days.

Which Procedure Codes Should I Bill?

Providers must use the codes specified in the applicable EIS, TCM or Therapy Florida Medicaid **Fee Schedule**. For EIS Therapy Services, providers must include the TL modifier on the claim in the first position.

NOTE: Therapy services that are billed without the TL modifier in the first position will not be treated as an EIS-related claim. This may result in the claim being denied or paid incorrectly.

How Should I Bill for Services Where There May be More Than One Provider?

Providers must ensure their claim reflect the accurate rendering provider (Box 31) to avoid the claim being denied as a duplicate service. The claim should include the provider who participated in the service, and not their group affiliation (if applicable).

I Provide Both EIS and Non-EIS Related Services. Which WellCare Processes Should I Follow?

Providers should follow their normal authorization and claims processes for services rendered to members outside of the Early Steps program.

Providers should follow the authorization and claim information provided in this guide for services rendered to members through the Early Steps program when specified on the IFSP.

The WellCare Network and Provider Relations teams will help providers who render both EIS and non-EIS related services with contracting and re-credentialing requirements.

I Have Not Completed the Process of Becoming Part of the WellCare Network. What should I do?

Our Network Development team will continue to work with you to ensure you complete the credentialing and contracting process as quickly as possible.

If you have questions on credentialing or the status of your contract, please contact your local Network Contract Manager:

Regions 1, 2, 3, 4, 7, 9	Regions 5, 6, 8, 10, 11
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1-850-523-4306	1-813-206-3656

I Have Questions About Claims, and Navigating WellCare's Systems. Who Do I Contact?

Please contact your Provider Relations representative. If you don't know who your Provider Relations representative is, you may contact FloridaProviderRelations@wellcare.com or call 1-407-551-3200, **option 2**. You can also access provider training materials and additional information on our website at www.wellcare.com/Florida/Providers/Medicaid.

