

# Harness the Power of WellCare's Web Capabilities

## OVERVIEW

On [www.wellcare.com](http://www.wellcare.com), you and your staff will have secure Web access to a variety of easy-to-use tools created to streamline your day-to-day administrative tasks with the Plan.

## KEY FEATURES & BENEFITS

Our Web site gives you immediate access to what you need most. All participating providers can leverage the following features:

- **Claims Submission Status & Inquiry**
  - Submit a claim.
  - Check the status of a claim.
  - Customize and download reports.
- **Member Eligibility & Co-pay Information**—Searchable member database provides you with member effective and term dates, plan type, PCP contact and co-pay information.
- **Authorization Requests**—You may submit authorization requests online, attach clinical documentation and check authorization status. You may also print and/or save copies of authorization forms once received in your online mailbox.
- **Pharmacy Service & Utilization**—View and download a copy of our preferred drug list, see drug recalls, access pharmacy utilization reports, and obtain information about our pharmacy services.
- **Provider News**—View and download our latest announcements.

- **Your Inbox**—A provider-specific inbox where you receive notices and key reports regarding claims, eligibility inquiries and authorization requests.
- **Provider & Pharmacy Look-Up**—Search the online Provider Directory by geographic location and medical specialty to refer members to in-network services.
- **Provider Manuals**—A complete copy of WellCare's Provider Manual is available online, including all necessary forms and educational materials.

## YOUR REGISTRATION ADVANTAGE

The WellCare Web site allows you to have as many administrative users as needed and can tailor views, downloading options and e-mail details. You may also create individual sub-accounts for your staff, keeping separate billing and medical accounts. Once you have registered for our Web site, please keep your login and password information for future reference.

## HOW TO REGISTER

To register or for more information about our Web capabilities, please contact your Provider Relations representative or our Customer Service department.

