



Date

Dr John Smith
777 4th St
Chicago, IL 60628

Dear Dr. John Smith

Re: Jane Doe
ID: 888888
DOB: 08/08/1988

WellCare Case Management Department has identified the above member as needing Case Management service. Enclosed is the Plan of Care that we have created specifically for this member.

In an effort to maximize the member's outcome, I would like to partner with you by sharing the member's Care Plan for your input. Please review the attached Care Plan and update with any required changes. If you have made changes, please sign and fax to WellCare; attention Case Management Department at 1-866-287-3286.

Should you have any questions regarding this member or the Care Plan, I can be reached at 1-866-530-9491 ext. xxxx. I am available Monday through Friday from 9 a.m to 5 p.m, EST.

Sincerely,

Case Manager's Name

Confidential Communication

The information contained in this transmission is subject to an attorney-client privilege, or is otherwise confidential, and is intended only for the use of the individual or entity named above. Dissemination, distribution or copying of this communication is strictly prohibited. If you have received this transmission in error, please immediately notify the sender by telephone and return the original message to sender at the above address via the U.S. Postal Service.



PCP Name: Dr John Smith
 PCP Address: 777 4th St
 Chicago, IL 60628

Member Name: Jane Doe
 Member ID: 888888
 Member DOB: 08/08/1988

Primary Medical Diagnosis: High Risk
 Pregnancy
 CM Name: Case Manager's Name
 CM Phone Number: (800) xxx xxxx ext xxxx

Problem Description	Status	Start Date	End Date
Member is a Smoker	Open	6/30/2009	
GOALS	Status	Start Date	End Date
To decrease level of tobacco use with quitting as end goal	In Progress	6/30/2009	
INTERVENTIONS	Status	Start Date	End Date
Educate member/family on risks associated with smoking	In Progress	6/30/2009	
Provide community resources for stop smoking cessation programs	In Progress	6/30/2009	
Refer members to support groups within the community	In Progress	6/30/2009	
Problem Description	Status	Start Date	End Date
Knowledge deficit of Obstetrical: high risk pregnancy	Open	6/30/2009	
GOALS	Status	Start Date	End Date
Member understands disease process and can verbalize self care needs	In Progress	6/30/2009	
INTERVENTIONS	Status	Start Date	End Date
Educate family/member on disease state process, self care needs and urgent care plan	In Progress	6/30/2009	
Educate on S/S and accessing appropriate level of care, utilizing evidence based practice guidelines	In Progress	6/30/2009	
Facilitate referrals as necessary	In Progress	6/30/2009	
Communicate with PCP	In Progress	6/30/2009	

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Send education materials prn	In Progress	6/30/2009	
Problem Description	Status	Start Date	End Date
Knowledge deficit of Respiratory: Asthma	Open	6/30/2009	
GOALS	Status	Start Date	End Date
Member understands disease process and can verbalize self care needs	In Progress	6/30/2009	
INTERVENTIONS	Status	Start Date	End Date
Educate family/member on disease state process, self care needs and urgent care plan	In Progress	6/30/2009	
Educate on S/S and accessing appropriate level of care, utilizing evidence based practice guidelines	In Progress	6/30/2009	
Facilitate referrals as necessary	In Progress	6/30/2009	
Communicate with PCP	In Progress	6/30/2009	
Send education materials prn	In Progress	6/30/2009	
Problem Description	Status	Start Date	End Date
Knowledge deficit of Neurological: NOS	Open	6/30/2009	
GOALS	Status	Start Date	End Date
Member understands disease process and can verbalize self care needs	In Progress	6/30/2009	
INTERVENTIONS	Status	Start Date	End Date
Educate on S/S and accessing appropriate level of care, utilizing evidence based practice guidelines	In Progress	6/30/2009	
Facilitate referrals as necessary	In Progress	6/30/2009	
Communicate with PCP	In Progress	6/30/2009	
Send education materials prn	In Progress	6/30/2009	
Educate family/member on disease state process, self care needs and urgent care plan	In Progress	6/30/2009	
Problem Description	Status	Start Date	End Date
Knowledge deficit of Asthma	Open	6/30/2009	

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GOALS	Status	Start Date	End Date
Member understands disease process and can verbalize self care needs	In Progress	6/30/2009	
INTERVENTIONS	Status	Start Date	End Date
Educate family/member on disease state process and implications of disease while pregnant	In Progress	6/30/2009	
Educate on signs and symptoms of disease and accessing appropriate level of care, utilizing evidence based practice guidelines	In Progress	6/30/2009	
Send educational materials, as needed	In Progress	6/30/2009	

Physician Comment:

Physician Signature: _____ **Date:** _____

If you have made changes to the Care Plan, please sign and fax to:
WellCare; attention Case Management Department at 1-866-287-3286.

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