

SAVE TIME AND MONEY THROUGH ELECTRONIC CLAIMS

As a registered user on www.wellcare.com and/or georgia.wellcare.com, you have immediate access to all pertinent information regarding your submitted claims. This valuable online feature provides useful information on demand while saving you time.

According to a report prepared by Milliman Technology and Operations Solutions*, physicians who rely on paper and telephone calls for insurance administration may be able to save more than \$42,000 a year through simple steps to increase electronic transactions.

In addition to the per-transaction financial savings, the report identified other benefits for providers and their staff:

- Electronic claim submission reduces claim rejections and the need to resubmit claims multiple times.
- Electronic claim submission improves cash flow and reduces accounts receivable days because claims are paid more quickly.
- Electronic transactions reduce the office staff telephone time.
- Electronic payment posting significantly reduces accounts receivable errors and improves customer satisfaction.
- WellCare will no longer accept handwritten or replicated claim forms after **October 28, 2010**. Paper claims will continue to be accepted; however, they must be submitted on original CMS-1500 or UB-04 forms.

EDI Calculator Tool

Your Provider Relations representative can give you reports showing how much money you could save by submitting claims electronically. The report shows potential savings per claim as well as annually. Please see the example report below.

Name	Cost per Paper Claim	Paper Transactions (Monthly)	Total Transactions (Annual)	Cost of Paper Trans. (Annual)	EDI Transaction	Total Charges Per Month	Total Charges Per Year	Total Savings
	\$6.63	700	8,400	\$55,692.00	\$3.73	\$2,611.00	\$31,332.00	\$24,360.00
	\$6.63	503	6,036	\$40,018.68	\$3.73	\$1,876.19	\$22,514.28	\$17,504.40
	\$6.63	500	6,000	\$39,780.00	\$3.73	\$1,865.00	\$22,380.00	\$17,400.00

Clearinghouses for Electronic Claims

WellCare receives electronic claims from seven clearinghouses:

Clearinghouse	Payer ID Number	Phone Number
ACS EDI Gateway	77004	1-800-987-6720
Avility	14163	1-800-282-4548
Emdeon	14163	1-800-845-6592
Legacy Consulting	14163	1-888-751-3271
RelayHealth (McKesson)	14163	1-800-522-6562
SSI Group	14163	1-800-880-3032
ZirMed	14163	1-877-494-7633

Avility, MedData and RelayHealth will provide real-time eligibility (270/271) and claim status (276/277) services.



Encounter Data

For claims encounter submissions, please use WellCare Payer ID number **59354** for all clearinghouses.

Strategic National Implementation Process (SNIP)

All claims and encounter transactions submitted via paper, direct data entry (DDE) or electronically will be validated for transaction integrity/syntax based on the SNIP guidelines.

The SNIP validations used by the plan to verify transaction integrity/syntax are available on our Web sites at www.wellcare.com and/or georgia.wellcare.com. The SNIP validation descriptions document may be a helpful resource to share with your billing agent or clearinghouse.

Claims Department

For claim submission questions, please contact the Provider Hotline at **1-866-334-7730** (Medicare) or **1-866-231-1821** (Medicaid).

EDI Questions & Assistance

For inquiries related to your electronic claim submission to WellCare, please contact our EDI team, who will help identify, test and correct any issues.

- EDI Team E-mail: EDI-Master@wellcare.com

