



COMMUNITY-BASED RESOURCES

WellCare has a network of information and referral organizations linking members to appropriate assistance in their community. Providers and members are encouraged to access the resources below or contact the Case Management department for further assistance with member specific resource needs at 1-866-635-7045.

Resource	Contact Information	Description
New LifeStyles	www.NewLifeStyles.com or 1-800-869-9549	An area guide to senior residences and care options.
Florida Alliance for Information and Referral Services	http://www.flairs.org/	A Web site that provides information on domestic violence, mental health, substance abuse, grief, pregnancy, crisis, housing assistance, disability, cancer and HIV.
Children's Medical Service	www.CMS-Kids.com (850) 245-4200	Provides information for children with special health care needs.
Women, Infants and Children (WIC)	1-800-342-3556 for county specific information	A nutrition program for women, infants and children.
Healthy Start Program	1-800-451-2229 for county specific information	A program for women and teenagers to obtain medical services, social services and instructional support in the areas of pregnancy, family planning, substance abuse, mental health and counseling.
Medications	http://www.needymeds.com/	A Web site with information about programs which provide no-cost prescription medications to eligible participants.
National Domestic Violence Hotline	1-800-799-7233	A 24-7 hotline that provides facts and information about domestic violence.
Smoking Cessation-Florida Quit-for-Life Line	1-877-U-CAN-NOW (1-877-822-6669) or http://www.flquitline.com/	This toll-free tobacco-use-cessation hotline is a service of the Florida Department of Health and the American Cancer Society. It provides counseling, self-help materials and pharmacotherapy (medication) assistance. Adults (18 or older) living in Florida who are ready to make a quit attempt can use the hotline.
Freedom From Smoking Online Tool	http://www.ffsonline.org/	A free online smoking cessation program sponsored by the American Lung Association.

Safelink Wireless	1-800-977-3768	Government supported program that provides a free cell phone and airtime each month for income-eligible customers.
C.A.R.E.S (Comprehensive Assessment and Review for Long-Term Care Services)	(850) 414-2000 for County specific information or http://elderaffairs.state.fl.us	Assessment for home or facility long-term care needs.
Child and Elder Abuse Hotline	1-800-962-2873	Report suspected abuse/neglect of children, elderly, or disabled individuals.
United Way Information and Referral Hotline	2-1-1	Information on community resources.

PROV_CM_FL_CommunityResources_PEM_092809