



September 2011

Dear Provider,

Beginning **October 1, 2011**, the pharmacy prescription benefit for your patient(s) enrolled in *Healthy Choice* and *Family Health Plus* will be managed by WellCare of New York, Inc.

WellCare will be using Catalyst Rx to provide your patient(s) pharmacy benefit. Starting October 1, 2011, when your patient(s) need to fill a prescription, they must go to a pharmacy in the Catalyst Rx network. Your patient(s) co-payments for drugs will not change.

Within the first 93 days of coverage, WellCare of New York, Inc. will provide a one-time, temporary fill of a non-preferred drug for up to a 31 day supply of medication, unless the prescription is written for less than 31 days. After this time, if you do not want to utilize the preferred alternatives or would like an exception to the preferred drug list (including the utilization management criteria), you will need to complete a DER (Drug Evaluation Request) Form. Please make sure to include all necessary medical documentation and fax this information to 1-866-388-1517. The prescriber can obtain a DER Form at www.wellcare.com or by calling the Pharmacy/Provider Help Desk at 1-800-288-5441.

Please note all durable medical equipment (DME) and medical supplies, including diapers, crutches, bandages, liquid nutritional supplements, hearing aid batteries and other supplies will no longer be covered at the pharmacy. These items will need to be approved through the DME process. We accept requests by telephone or fax. Please call Customer Service at 1-800-288-5441. We are available from Monday-Friday, 8:00 AM-6:00 PM ET. Fax requests to 1-877-431-8859. Diabetic supplies (including meters, strips, lancets, and alcohol swabs) will still be covered at the pharmacy.

If you have any questions about the pharmacy benefit, please call Customer Services at 1-800-288-5441 (TTY/TDD: 1-877-247-6272) Monday through Friday, 8 a.m. to 6 p.m. Eastern.

Thank you,

WellCare of New York, Inc.