

Introducing WellCare PPO

WellCare PPO is a Preferred Provider Organization plan that offers all the benefits of Original Medicare and Part D prescription drug coverage, plus the freedom to get covered health care services from providers outside of the Plan's network.

How does WellCare PPO work?

- PCP selection/assignment not mandatory for members.
- Some in-network covered services may require prior approval.
- Fixed co-payments for in-network covered services.
- Out-of-network provider visits do not require prior approval.
- Coinsurance (or a percentage of the payment made by the Plan) is due for out-of-network covered services.
- Emergency and urgent care services are always covered at in-network benefit levels.

Covered Services

Most of the Plan's covered services may be provided by out-of-network providers. Exceptions are services provided directly by the Plan or its designee, such as disease management and smoking cessation programs.

Covered services from in-network providers may require prior authorization. A list of services requiring prior in-network authorization can be found in your Quick Reference Guide.

Additional Information

Contact our Provider Hotline to learn more about our products and services, or visit our Web site.

Provider Hotline:
1-866-530-9489 (TTY/TDD: 1-877-247-6272)
Monday–Friday, 8am to 6pm Eastern
www.wellcare.com

Out-of-Network Provider Reimbursement

If members enroll in the PPO plan, they will still be enrolled in the Medicare Program and enjoy the same benefits and protections. This means members should not pay a non-participating provider more than what is allowed by Original Medicare. Out-of-network providers should bill the Plan first.

Please see the Medicare Advantage Provider Handbook and your Quick Reference Guide for additional information. Contact your Provider Relations representative if you have any questions.

The list below includes some of the services the Plan covers for out-of-network care:

- Inpatient hospitalization
- Podiatry services
- Skilled nursing facility services
- Outpatient hospital services
- Home health services
- Durable medical equipment
- Preventive screenings
- Prosthetics and medical supplies
- Chiropractic services
- Routine dental services
- Rehabilitation services
- Corrective vision exams and eyewear
- Specialists
- Hearing aids, fitting, and evaluation

