



Prescription Drug Extra Help Checklist

Did you get extra help—Low Income Subsidy Assistance—paying for your prescription drug costs in 2007? To get assistance again this year, you must apply for recertification. Or maybe you already get extra help in 2008, but your co-pays and premiums are higher than expected. In either case, you can submit copies of your Best Available Evidence to WellCare.

Best Available Evidence is a document that shows you qualify. Once WellCare validates the Best Available Evidence with Medicaid/Medicare, we will update your Low Income Subsidy Assistance status as quickly as possible.

Documents that show you qualify are listed. Please send a **copy** of one or more documents from the checklist, and mark the documents you send. (Include this checklist as well.) To view examples, please visit http://spwebdev/Corporate/Assets/BAE_Examples.pdf.

- Medicaid card that includes name and eligibility date
- Social Security Administration (SSA) award letter to determine eligibility for full or partial subsidy
- A state document or electronic enrollment file that confirms active Medicaid status
- Screen print from your state's Medicaid systems showing Medicaid status
- Other documentation provided by your state showing Medicaid status
- State document showing Medicaid payment for a full calendar month
- Screen print from your state's Medicaid systems that shows Medicaid paid for a stay of at least a full calendar month at an institution

Fax or mail the **copies** of your Best Available Evidence along with this checklist to us. Fax directly to our enrollment team toll-free at 1-866-889-8241

OR

Mail to:
WellCare
Attn: LISOVR
P.O. Box 69329
Harrisburg, PA 17106-9329

If you have already submitted copies of your Best Available Evidence and believe you are eligible for even more extra help, complete this checklist and fax or mail it to WellCare as instructed above. For more information, please visit pages 76-82 of the Web site listed below:

<http://www.medicare.gov/Publications/Pubs/pdf/10050.pdf>

If you have any questions, please call our Customer Service Department at the contact information below:

Ohio
1-866-687-8815; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Ohio (PPO Plan)

1-866-530-9490; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Georgia

1-866-334-7730; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Connecticut

1-866-579-8006; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

New Jersey

1-866-687-8570; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Texas

1-866-687-8878; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Missouri

1-866-687-8994; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Illinois

1-866-334-6876; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Indiana

1-866-424-4963; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Louisiana

1-866-804-5926; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

New York

1-800-278-5155; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Florida

1-888-888-9355; TTY/TDD: 1-877-247-6272; Monday – Sunday; 8:00am to 9:00pm; Eastern

Sincerely,

WellCare Health Plans