

WellCare Transition Policies

WellCare has a procedure to make sure that things go smoothly for people who are changing to one of WellCare's plans. This is called our transition policy. The policy has guidelines for:

- New members who change over on January 1, 2008 after the 2007 election period;
- People who are eligible for Medicare for the first time in 2008;
- members who may switch Medicare Part D plans after January 1, 2008; and
- Members who may reside in long-term care (LTC) facilities.

The transition policy applies in these cases.

- Part D drugs that are not on our formulary
- Part D drugs that are on our formulary but may need to be approved in advance.
- Part D drugs that are on our formulary but fall under our step therapy rules. Step therapy is when you are required to first try one drug to treat your medical condition before we will cover another drug for that condition.

WellCare has a committee that reviews and makes decisions on requests for drugs that are not on our formulary. This is the Pharmacy and Therapeutics (P&T) committee. It is made up of both pharmacists and doctors from many fields. Also, the P&T committee creates sets of rules. The rules make suggestions to members and their doctors about using other drugs on the formulary that provide similar results.

Transition Policy

The WellCare transition policy addresses issues such as these.

- Members may not be sure which drugs are on WellCare's formulary.
- Members are not sure what is covered by the formulary.
- Members are not aware of how to get an exception to the formulary.

Our policy meets our members' urgent needs. It also allows members time to work with the doctor who wrote the prescription. The member and their doctor can work to switch to a drug on the formulary that gives similar results. They can also work to ask for an exception to the formulary.

Members not under Long-Term Care

During the first 90 days on the plan, a member can get a one time, 30-day temporary supply of a drug that is not on our formulary. This also applies to Part D drugs that are on our formulary, but need to be approved in advance. It also applies to step therapy drugs.

Long-Term Care (LTC) Members

During the first 90 days on the plan, an LTC member can obtain up to a 31-day temporary supply of a drug that is not on our formulary. WellCare will honor fills for more than one non-formulary Part D drug. This also applies to Part D drugs that are on our formulary but need to be approved in advance. It also applies to step therapy drugs. We will do this as is required during the 90-day transition period.

After the first 90 days on the plan, an LTC member can get an emergency supply of drugs that are not on our formulary. This also applies to Part D drugs that are on our formulary but need to be approved in advance. It also applies to step therapy drugs. The emergency supply will be for at least 31 days, unless the prescription is written for less than that. This allows members to get their medicine while they have requested an exception from us.

Transition Notices

All members who get a temporary supply of a non-formulary Part D drug will get a letter in the mail. It will be sent within 3 business days of your temporary supply of drugs. The letter includes:

- Details on why they received the temporary supply of the drug;
- Instructions for working with WellCare and their doctor to find other drugs on our formulary that can treat the condition;
- Details on how they can ask for a formulary exception;
- Information on how the formulary exception process works.

Both members and doctors may request a formulary exception. They can be done by mail, fax, email, or on the WellCare PDP Web site.