

# Attention All Wellcare Providers!

As a valued Wellcare provider with an active delegated credentialing responsibility, we would like to advise you of a recent policy change that went into effect January 1, 2023.

Due to the influx of community practitioners or groups with a direct agreement with Wellcare opting into your PHO / IPA / health system without proper termination of their current contract, we are implementing a waiting period of one year before a direct group can process their request to join your organization under your advantageous rates. This change was instituted to:

- ✓ Lower the number of improper payment issues.
- ✓ Reduce the time it takes to process system updates.
- ✓ Reduce overall confusion for all parties.

If the provider is new to Wellcare or was recently acquired or employed by your organization, then they will not be impacted by this change.



**Please note that the delegated entity will be responsible for resubmitting the provider's request to join your organization after the waiting period has ended.**



**Thank you for your continued partnership and for being an active delegated group.**